

Various Error Messages regarding Driver Assistance Systems in the Instrument Cluster / Passive Fault Memory Entry "C12D5FA" in the Driver Assistance System Control Unit (ZFAS) (11/25)

Model Line: **911 (992)**
Taycan (Y1A / Y1B / Y1C)
Panamera (YAA / YAB)
Cayenne (9YA / 9YB)

Model Year: **As of 2019**

Equipment: Reversing camera system (**M-No. KA2**)
or
 Real Top View (4-camera system) (**M-No. KA6**)

Concerns: **Control unit for driver assistance systems (ZFAS)**

Cause: **The customer complains about the failure of various driver assistance systems and corresponding notes (white warning message) in the instrument cluster, for example:**

- Assistance Systems currently reduced
- Lane Keep Assist currently not available
- Active Lane Keeping currently not available
- Speed limit display not available
- Proactive occupant protection currently reduced
- Warn and Brake Assist reduced
- Driving light control faulty
- Emergency Stop Function currently not available

After an ignition change, all systems are available again and the warning messages no longer occur.

The following fault memory entry is **passively** stored in the fault memory of the control unit for driver assistance systems (ZFAS):

- **C12D5FA** - Control unit for driver assistance systems, image processing processor does not react

Replacement of the components does not correct the problem in this complaint and does not provide any remedy. Unauthorized invoiced work or unauthorized exchanged parts are charged back.



Information

This TI **only applies** if the fault memory entry "C12D5FA" is **passively** stored in the driver assistance systems control unit (ZFAS).

If the fault memory entry "C12D5FA" is **actively** stored or another fault memory entry is stored in the driver assistance systems control unit (ZFAS), this TI is not applicable and the troubleshooting must be continued elsewhere.

Cause: In very rare cases, the image processing processor (EyeQ3) can get stuck during the boot process and leads to the above-mentioned customer complaint.

Action: If there is a customer complaint, ensure that the most current software is installed on the driver assistance systems control unit (ZFAS).

To do this, proceed as follows:

- If there are open workshops or recall campaigns on the vehicle in question, they must first be carried out.
- For vehicles with integration test, ensure that there are no software or hardware deviations and correct them if necessary.



Information

The most current software of the driver assistance systems control unit (ZFAS) is applicable if there are no open campaigns or if the integration test does not detect a software or hardware deviation.

- **Then** delete the fault memory entry "**C12D5FA** - Control unit for driver assistance systems Image processing processor does not react" in the driver assistance system control unit (ZFAS) - **end of action**.



Information

For Porsche Cayenne vehicles from model years 2019 to 2020, please refer to the Technical Information (TI) 03/23.

⇒ *Technical Information '910200 Various error messages regarding driver assistance systems in the instrument cluster (03/23)'*

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