

Body Symptom - Green Discoloration on Door Seals: Clean the Door Seals (SY 05/25)

Model Line: **Taycan (Y1A / Y1B / Y1C)**

Model Year: **As of 2022**

Concerns: **Door seal**

Symptom: **The customer is complaining that one or more door seals turn green in places.**



Example of door seal discoloration

Cause: Over time, the surface of the door seal can turn green.



Information

Replacing the affected door seal is not expedient for this complaint and does not provide any remedy, because this is not a defect in the door seal.

Remedial

Action:

If there is a customer complaint, clean the door seals on all four doors.

**Information**

Commercially available vehicle interior cleaners have been seen to be suitable, which do not attack seal materials and paintwork.

So-called dirt eraser sponges have proven useful for the application and effective cleaning.

Overview of the door seals affected by this complaint:

Door seal part numbers, left	Door seal part numbers, right
9J0831721*	9J0831722*
9J0833721*	9J0833722*
9J1831721*	9J1831722*
9J1833721*	9J1833722*
9J1837911*	9J1837912*
9J1839911*	9J1839912*

*Part number is affected regardless of the index.

Labor position and PCSS encryption

Labor position:

APOS	Labor operation	I No.
57635000	Rework rubber seals for doors	

PCSS encryption:

Location (FES5)	57630	Rubber seal door
Damage type (SA4)	3015	contaminated

Important Notice: Technical Bulletins issued by Porsche Cars North America, Inc. are intended only for use by professional automotive technicians who have attended Porsche service training courses. They are written to inform those technicians of conditions that may occur on some Porsche vehicles, or to provide information that could assist in the proper servicing of a vehicle. Porsche special tools may be necessary in order to perform certain operations identified in these bulletins. Use of tools and procedures other than those Porsche recommends in these bulletins may be detrimental to the safe operation of your vehicle, and may endanger the people working on it. Properly trained Porsche technicians have the equipment, tools, safety instructions, and know-how to do the job properly and safely. Part numbers listed in these bulletins are for reference only. The work procedures updated electronically in the Porsche PIWIS diagnostic and testing device take precedence and, in the event of a discrepancy, the work procedures in the PIWIS Tester are the ones that must be followed.

© 2025 Porsche Cars North America, Inc.