



Bulletin No.: PIT6364
Published date: 04/3/2025

Preliminary Information

PIT6364 Front Fascia Paint Chipping - Contact with Headlamp Assembly

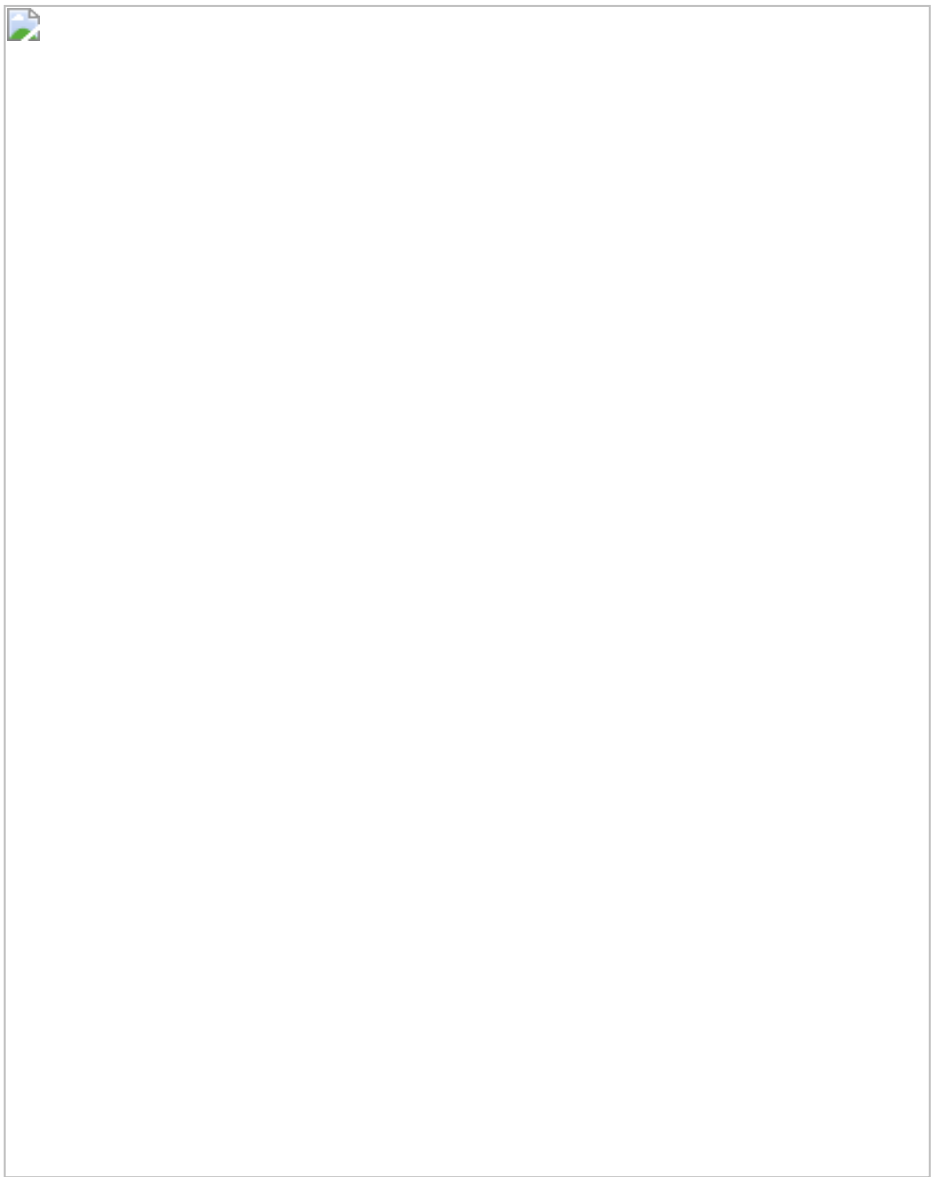
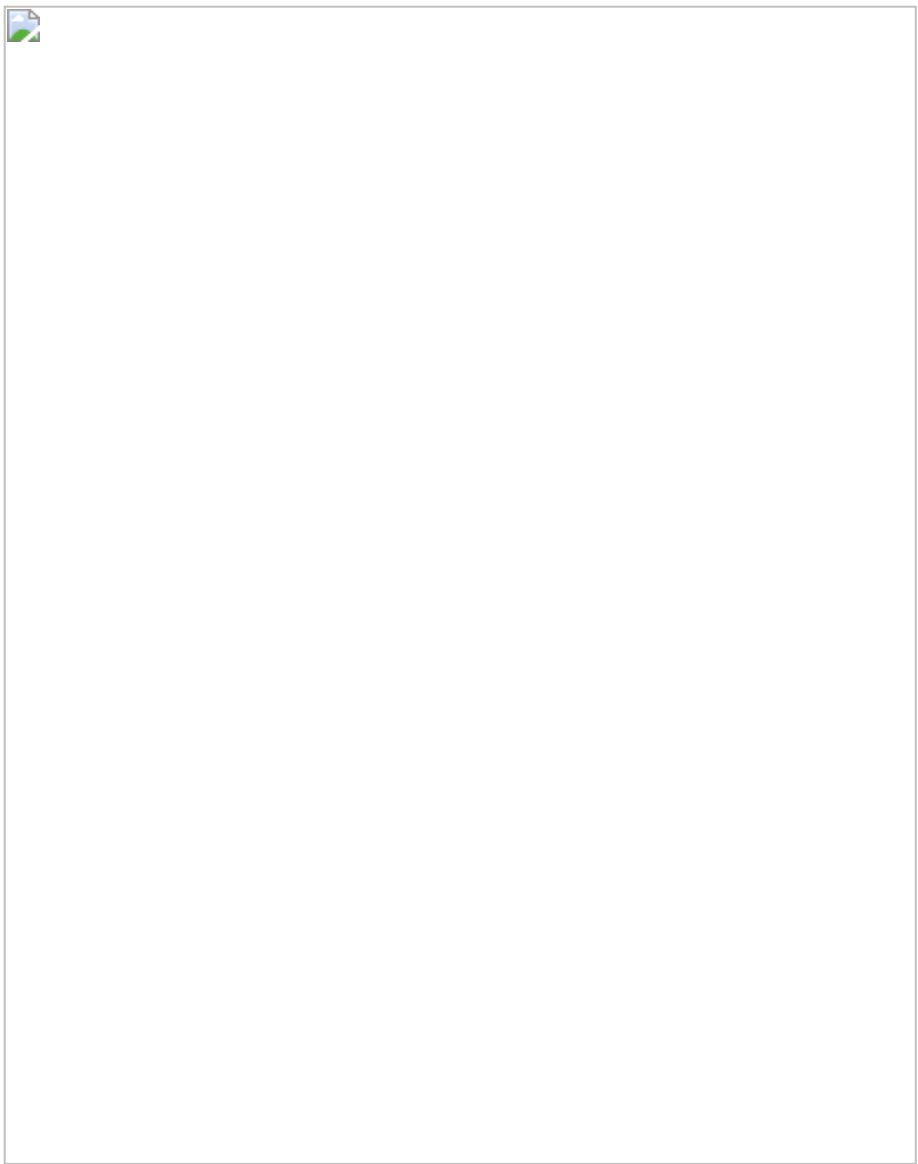
Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Cadillac	OPTIQ	2025	All	All	All

Involved Region or Country	North America
Condition	Customer may comment that the front fascia is bowed out on both sides and it looks like it’s hitting the headlight. Customer may comment that the front fascia's paint is chipping at the headlamp area.
Cause	Engineering is currently investigating.

Correction:

Dealers are to inspect the front bumper/fascia for paint damage or chipping in the area next to the headlamp assemblies, see images below.



If the paint is damaged or chipped, the dealer will need to remove the fascia following the direction in SI and, repair as necessary.

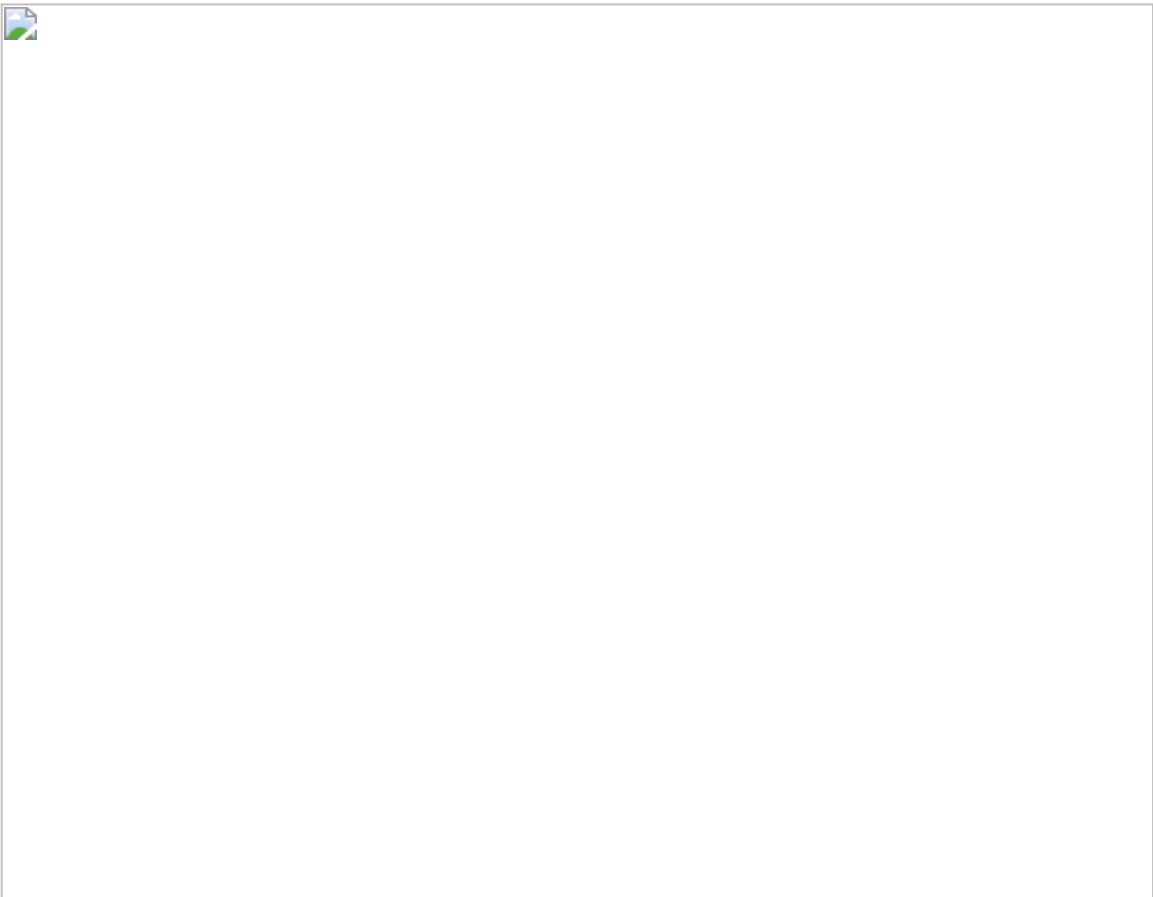
Upon completion and before re-installation, the dealer will need to follow the instructions below to prevent repeat damage.

Using 3M or equivalent 2-sided tape that is 12mm wide and 1.5mm thick.

Cut pieces (2) to a length of 25mm.

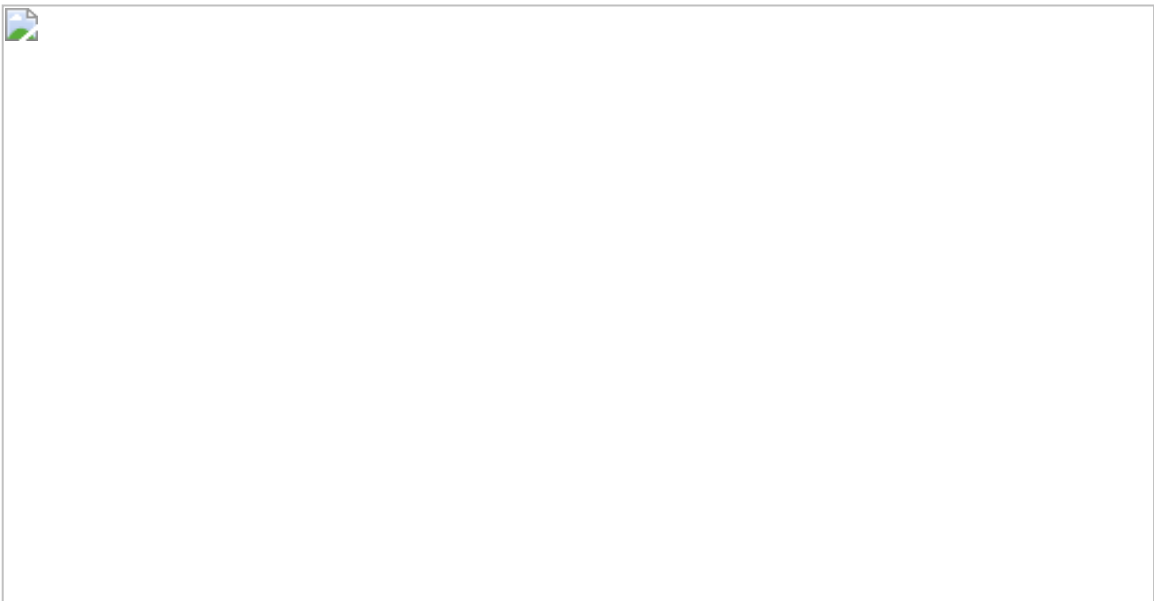
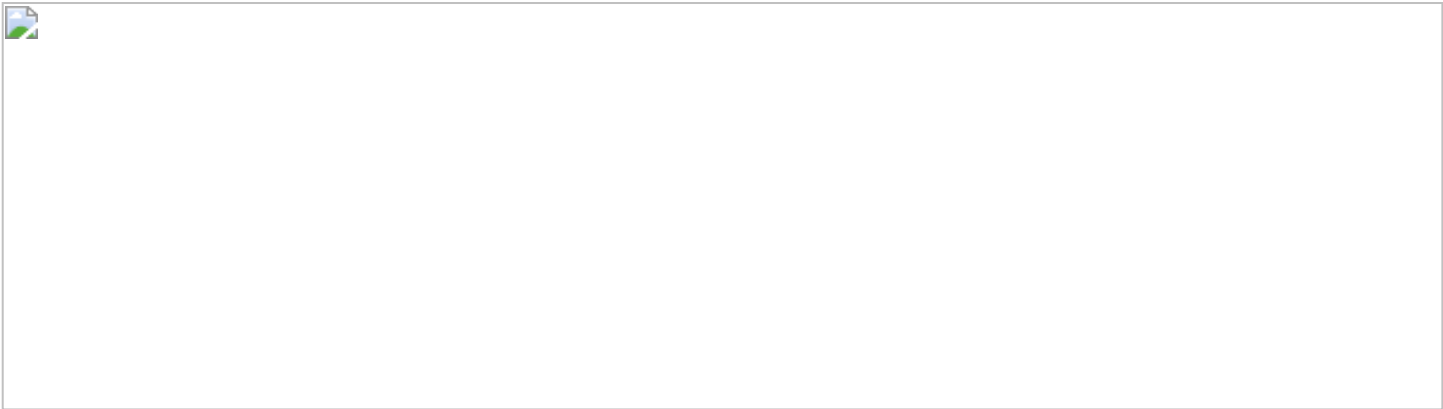


Fold the tape in half as shown in the following images, creating a total thickness of 3mm.

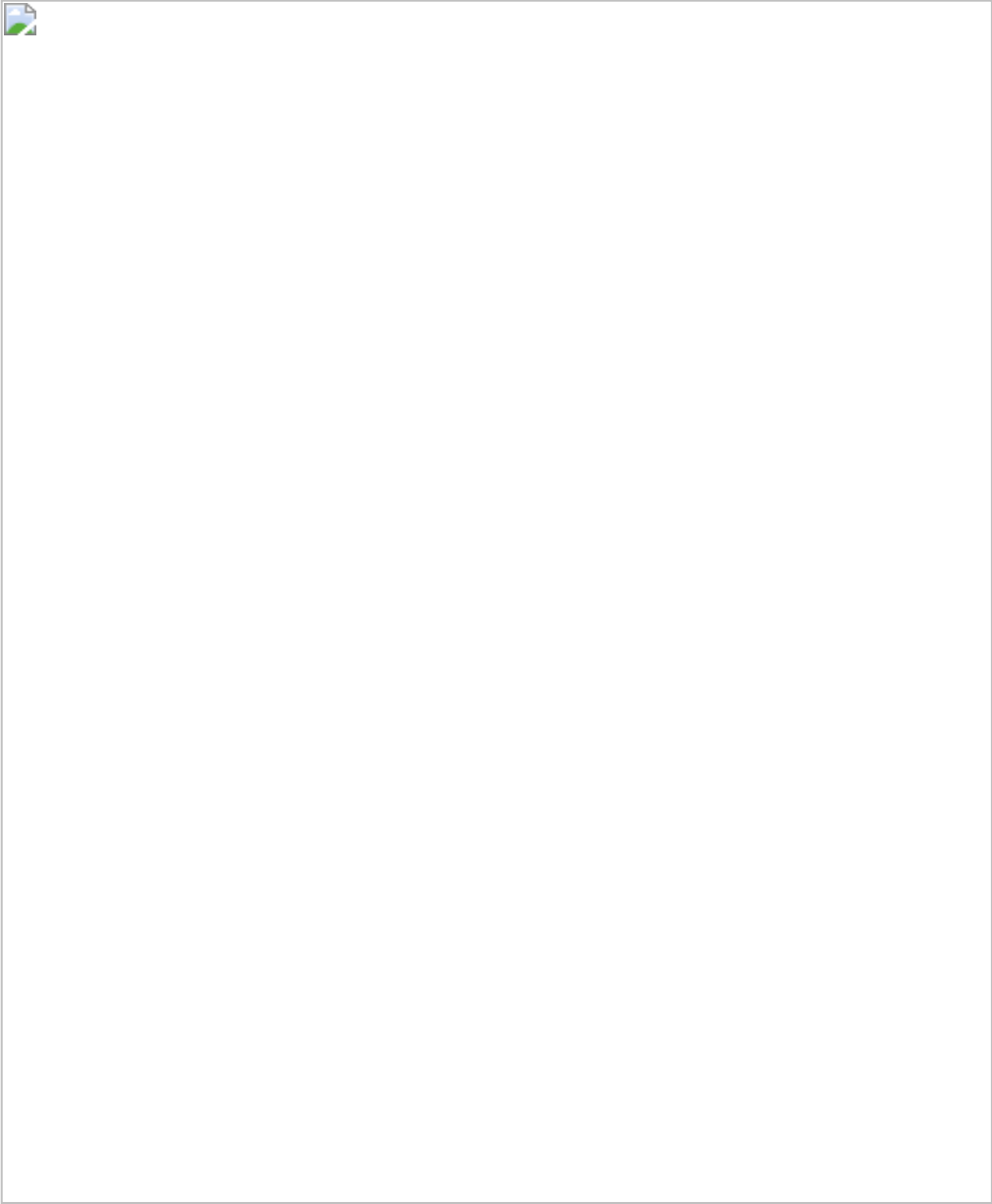




Place the tape in both corners of the fascia to prevent contact between the fascia and headlamp and remove the protective film.



Re-install the fascia and inspect for adequate clearance between the fascia and headlamp assembly.



Parts Information

Description	Part Number	Quantity
2-side tape Length-25mm Width-12mm Thickness-1.5mm	Procure Locally	2

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2401354	Front Bumper Upper Fascia Replacement	Use Standard Published Time
* 1080488	For Tape Placement	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	04/03/2025 - Created.

