

CSP H419/N725 – INCONTROL TOUCH PRO WIRED UPDATE

CUSTOMER SATISFACTION PROGRAM H419/N725 - INCONTROL TOUCH PRO (NGI) WIRED UPDATE	
AFFECTED VEHICLES	Eligible 16-19MY vehicles with NGI included in a Class Action settlement agreement
VOLUME AFFECTED	19,688 USA
REPAIR	These Customer Satisfaction Programs (CSP's) are being made available as a benefit under the Class Action settlement agreement for clients who own or lease a Settlement Class vehicle, that requires a wired software update to the Infotainment system IMC to enable future Software-Over-The-Air (SOTA) updates.
REPAIR TIME	Up to 1 hr + DIDO
CAMPAIGN LAUNCH	February 6th, 2025
NOTES	<p>Settlement Class Vehicles that are already SOTA enabled are excluded from these CSP's.</p> <p>Clients with questions about the InControl Touch Pro Class action settlement are advised to visit www.georgevjlrnainfotainmentsettlement.com or call 1-833-310-6532.</p>