



Service Bulletin

Bulletin No.: 25-NA-055

Date: March, 2025

INFORMATION

Subject: Envision Infotainment Features Blocked

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Envision	2024	2025				

Involved Region or Country	North America
Additional Options (RPOs)	Equipped with RPO IVE
Condition	Some customers may comment on being blocked from several infotainment features: <ul style="list-style-type: none">No Turn-by-Turn navigationNo personalization settings in vehicle or on mobile app
Cause	The causes of the condition may be a software issue.
Correction	Do not replace any parts. Advise the customer that engineering is working on a software fix and this bulletin will be updated when the fix is available.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Version	1
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