



Service Bulletin

Bulletin No.: 25-NA-055

Date: March, 2025

INFORMATION

Subject: Envision Infotainment Features Blocked

| Brand: | Model: | Model Year: | | VIN: | | Engine: | Transmission: |
|--------|----------|-------------|------|------|----|---------|---------------|
| | | from | to | from | to | | |
| Buick | Envision | 2024 | 2025 | | | | |

| | |
|-----------------------------------|---|
| Involved Region or Country | North America |
| Additional Options (RPOs) | Equipped with RPO IVE |
| Condition | Some customers may comment on being blocked from several infotainment features: <ul style="list-style-type: none"> • No Turn-by-Turn navigation • No personalization settings in vehicle or on mobile app |
| Cause | The causes of the condition may be a software issue. |
| Correction | Do not replace any parts. Advise the customer that engineering is working on a software fix and this bulletin will be updated when the fix is available. |

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

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| Version | 1 |
| Modified | Released March 07, 2025 |

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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