

GPOP - Issue Review System

Part Number: 68066349A\$, 68066350A\$, 68150061A\$, 68240167A\$, 68375133A\$,
68477911A\$

Part Description: Key Fob

Issue Please refer SOL "S2408000015," published in July 2024, for WD key fob-related issues.

Description: Please do not replace the Key Fobs before going through the below steps. Symptom/Vehicle Issue:
Remote Keyless Entry (RKE) Functions Do Not Work, Intermittent Vehicle Response When Using the RKE, Key Not Programmed, Adding Remote Start Repair Procedure:
If the vehicle is setting Diagnostic Trouble Codes (DTCs) relating to Passive Entry (PE) or the remote start systems use the diagnostic codes as a first step to verify no antenna related issues that may be related to key performance issues. If no codes:
Before replacing the key fob, use the steps below as a guide to proper diagnostics. Using the scan tool, verify that the RFHM module data shows the vehicle has both key fobs programmed for the subject vehicle. - If the key fob brought in with an issue is different from the key fobs programmed to the vehicle (not listed in the programmed section), and it is an OEM part, follow the proper procedure to pair new/additional key fobs. If the key fob of concern is shown in the programmed list to the subject vehicle, follow the below steps prior to any warranty related key fob replacement:
1. For Fobs with or without LED:
i) Remove the coin battery from the key fob. ii) With a Voltmeter, verify that the coin battery has the correct voltage. iii) If the battery is low (below 2.6V), please replace the battery. 2. Test the performance of the key fob remote signal and its battery with the ATEQ VT56 tester to ensure good signal strength. Use the distance range performance at different vehicle parked locations to further test the RKE performance. PLEASE REFER SOL FOR COMPLETE STEPS.