



## STAR ONLINE PUBLICATION



**Case Number:** S2508000027

**Release Date:** April 2025

**Symptom/Vehicle Issue:** Massage Seat, Seat Lumbar, and Seat Bolsters Inoperative

**Customer Complaint/Technician Observation:** Owner complains that the seat massager is not working. The technician identified the seat operations for the above seat functions do not operate. Vehicle is setting Diagnostic Trouble Code B1D60-00 Front Seat Identification Circuit.

**Discussion:** If the condition of the above seat malfunction with the DTC B1D60-00 setting, use the wiTECH scan tool to perform the Seat Massager Module Driver (SMMD) and Seat Massager Module Passenger (SMMP) self-test to complete. No parts required.

### SMMD

Seat Message Module Driver



Switch ECU ▾

Flash DTCs Data Misc Functions **System Tests** Actuators Details Configuration

#### NAME

Self Test

### SMMP

Seat Message Module Passenger

Flash DTCs Data Misc Functions **System Tests** Actuators Details Configuration

#### NAME

Self Test

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**