



## STAR ONLINE PUBLICATION



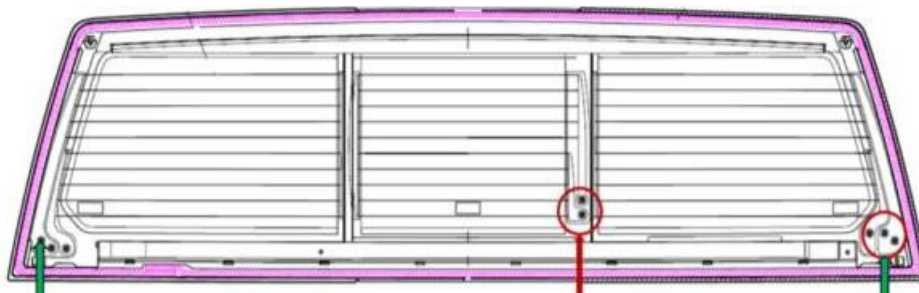
**Case Number:** S2523000024

**Release Date:** April 2025

**Symptom/Vehicle Issue:** Rear Defogger Solder Terminals Detached.

**Customer Complaint/Technician Observation:** Owner states all or part of the rear window glass will not clear using the defogger / heated glass function sales code GFA.

**Discussion:** Service Library has detailed repair information to repair grid or solder button issues. Refer to 08 - Electrical / 8G - Heated/Cooled Systems / Heated Glass / GRID, Defogger / Standard Procedure.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**