



Technical Service Bulletin: TSB250051

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Intermittent Plug-in Charging for System Control Module Calibrations PP5, PP5+, and PP5++

## Intermittent Plug-in Charging for System Control Module Calibrations PP5, PP5+, and PP5++

### Warranty Statement

The information in this document has no effect on present warranty coverage or repair practices, nor does it authorize TRP or Campaign actions.

### Contents

#### Product Affected

- BES CM2450 EV101B

#### Issue

Symptom:

- Plug-in charging intermittently ends before charge session is complete
- No active fault codes

Verification:

- System control module (SCM) calibrations affected:
  - Post Production (PP) 5
  - PP5+ and PP5++ for systems with 2 charge control units (CCUs)**only**
  - See Service Bulletin, System Control Module Calibration and Battery Management System Software Version Compatibility, Bulletin 6482525 to determine calibration revision.

#### Resolution

- Update the SCM to the latest production calibration.
- If issue persists, follow technical escalation process.

### Document History

Date	Details
2025-3-3	Module Created

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**Last Modified: 06-Mar-2025**

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