



# Technical Service Bulletin

Technical Service Bulletin: TSB250059

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Coolant Pump Abnormal Update Rate Inactive Fault Codes: 11938, 11939, 11941, 11943

## Coolant Pump Abnormal Update Rate Inactive Fault Codes: 11938, 11939, 11941, 11943

### Warranty Statement

The information in this document has no effect on present warranty coverage or repair practices, nor does it authorize TRP or Campaign actions.

### Contents

#### Product Affected

- BES CM2450 EV107B
- BES CM2450 EV110B

#### Issue Summary

Symptom:

- Fault Code 15251 (Air Compressor - Bad Intelligent Device)

Root Cause:

- Air compressor sends error message if it is operating when the bus is keyed off.

#### Verification

- Verify the air compressor is still operational without active fault codes while the high voltage is enabled.
- Verify customer complaint was **not** for the air compressor.

#### Resolution

- Do **not** replace the air compressor.
- Release the unit to service if no other issues are present.
- The issue will be resolved with a future system control module calibration update.

### Document History

Date	Details
2025-3-21	Module Created

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**Last Modified: 28-Mar-2025**

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