



Warranty Field Campaign

Campaign Number: c7065	Revision: A	Released Date: 13-Mar-2025
ISL9 and L9 - MY16-20, Turbocharger Replacement Emissions Campaign		Expiration Date (U.S. and Canada): 10-Feb-2030
		Expiration Date (International): 10-Feb-2030

Attention

- U.S. / Canadian Dealers
- U.S. / Canadian Distr./Branches and Div. Offices (Automotive)

This is to revise and replace Campaign 7065, dated 17-Dec-2024. This revision is to:

1. Update the Description, and
2. update the Action, and
3. update the SRT list,
4. adding Attachment B.

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

Description

This campaign is being issued to address certain ISL9 and L9 engines that were serviced with incorrect turbochargers. This field action authorizes certified service locations to replace the incorrect turbocharger with the correct turbocharger.

Note : To verify eligibility, confirm the installed turbocharger serial number. Referring to Attachment B, L9 Turbo Lookup Table, enter the installed turbocharger serial number AND the ESN into the Lookup table. If the table result is Not Eligible, no further action is required. File for the appropriate Admin time to close the campaign.

Action

In order to qualify for repair under this field action, an engine:

1. will be covered Regardless of coverage status, and
2. **must** show as OPEN on QuickServe® Online for this field action.

Note : The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

1. As required, remove and replace the turbocharger. Please refer to service procedure 010-033 in the appropriate service manual to complete the repair.

Material Disposition

Where applicable, items removed should be returned to ReCon for core credit. Unless otherwise indicated, items with no core liability can be scrapped.

Reimbursements

Parts

Note : All parts listed are OPTIONAL. Claim only the parts required to complete the repair. ReCon (RX) parts should be used and claimed when performing all Cummins Field Actions. New or NX parts should only be used when making before-in-service repairs. Additionally, due to local laws, RX/PX parts may not be available for use in the repair. If this is the case for your region, use the New part equivalent of the appropriate ReCon part. Further, if RX/PX parts are not readily available to complete the repair in a timely fashion, the new part equivalent can be secured and used for the repair.

The following parts are covered under this field action:

Part Number	Quantity	Description
535321000	1	KIT,TURBO (OPTIONAL)
535321000RX	1	KIT,TURBO (OPTIONAL)

Note : SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Note : All SRTs listed are OPTIONAL. Select ONLY the appropriate SRTs for the repair performed.

Labor Using Applicable Access Code and Time

SRT Code	Description	Time (hrs)
00-90F	Technician Administrative Time - Field Action Service Events (OPTIONAL)	
10-021	Actuator - Variable Geometry Turbocharger Electric - Remove and Install (OPTIONAL)	

SRT Code	Description	Time (hrs)
10-066	VGT Actuator Software Calibration code (Only) - Transfer (OPTIONAL)	
10-08Q	VARIABLE GEOMETRY TURBOCHARGER ACTUATOR, ELECTRIC - REMOVE AND INSTALL - L9 CM2350 L116B (OPTIONAL)	
10-08X	Turbocharger - Remove and Install - L9 CM2350 L116B (OPTIONAL)	
10-610	Turbocharger, Variable Geometry - Remove and Install (OPTIONAL)	

Travel

Travel is **not** covered under this field action. Towing is **not** covered under this field action.

Other Claimables

Consumables are covered under this field action.

Note : Additional parts, such as o-rings, gaskets and fasteners, that are required to complete the repair, but not listed, may be claimed in Other Claimables. Please consolidate all consumables and claim them as one line item in Other Claimables titled CAMPAIGN SUPPLIES or other appropriate selections. Please include brief summaries on the details of items claimed. A lack of documentation in the narrative may result in a reduction in claim reimbursement or claim denial.

Claim Instructions

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	North America Distributor = X
Pay Code:	North America Dealer = D

Claim Codes	
Description	Code
Pay Code:	International Distributor = I
Pay Code:	International Dealer = R
Failure Code:	WTHASB

Attachments

Click here to see [c7065_esn-list.xlsx](#)

([/service/english/attachments/c7065_esn-list.xlsx](#)) Click here to see [c7065_attachment-b.xlsx](#)

([/service/english/attachments/c7065_attachment-b.xlsx](#))

Engine Family	Fuel System
Design Application	Market Application
Automotive	All
Automotive	All

Document History

Date	Details
	Document Created; 17-Dec-2024
	Update the Description, update the Action, update SRT list, adding Attachment B; 13-Mar-2025

Last Modified: 13-Mar-2025

C7065 - Attachment B: LHP Turbo Lookup Table

Enter the Turbo Serial No.	Enter the ESN
P2313502019	74367454

Are you Eligible for the Campaign?
YES! Eligible for a LHP turbo

Note: If your Turbo Serial Number and/or your ESN number are NOT eligible for the Campaign, please file for the appropriate Admin time to close the campaign.