

## Condition

Applicable Vehicles						
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To	PR Code
ID.Buzz	2025	All	All	All	All	KB9
ID.4	2025	All	All	All	All	

Revision Table			
Instance Number	Published Date	Version Number	Reason for Update
2077047/1	3/13/2025	93-25-01	Original Publication.

### Customer Complaint:

- The vehicle / high-voltage battery cannot be AC charged.
- Ready mode cannot be established.
- The vehicle cannot be opened via the key fob.
- The charging socket door cannot be opened.
- The charging connector cannot be removed.

### Workshop Findings:


- The customer complaint is verified.
- The 12V battery is low.

One of the following DTCs and corresponding symptom codes are stored (sporadic/static) in the High-Voltage Charger -**AX4**- (diagnostic address 00C6):

- P1A0800: Charging unit 1 Fuse faulty
  - Symptom Code 397395
- P1A0F00: Charging unit 2 Fuse faulty
  - Symptom Code 397396
- P1A1600: Charging unit 3 Fuse faulty
  - Symptom Code 397397

## Technical Background

Component-related deviation in the control unit of the High-Voltage Charger -**AX4**- (diagnostic address 00C6).

 NOTICE	
Only the control unit for the High-Voltage Charger - <b>AX4</b> - (diagnostic address 00C6) with software part number 1EA.915.692.J and software version number 2207 is affected by this complaint.	

## Production Solution

Pending diagnostic improvement in the control unit for the High-Voltage Charger -**AX4**- (diagnostic address 00C6) with software version number 2208.

## Service

First, clear the DTC entries from diagnostic address 00C6 using Guided Fault Finding (GFF).

Then, attempt to AC charge the vehicle using an appropriate Level 1 or Level 2 AC charger.

- If the AC charging test is successful, and the DTC entries can be cleared from the vehicle:
  - No further action is warranted – the vehicle can be returned to the customer.
- If the AC charging test is unsuccessful, and/or the DTC entries cannot be cleared:
  - Replace the High-Voltage Charger -AX4- according to the Repair Manual.

## Warranty

<b>To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual <sup>1)</sup></b>					
<b>Model(s)</b>	<b>Year(s)</b>	<b>Eng. Code(s)</b>	<b>Trans. Code(s)</b>	<b>VIN Range From</b>	<b>VIN Range To</b>
ID.Buzz	2025	All	All	All	All
ID.4	2025	All	All	All	All
<b>SAGA Coding</b>					
<b>Claim Type:</b>	<b>Use applicable Claim Type <sup>1)</sup></b>				
<b>Service Number:</b>	<b>Damage Code</b>		<b>HST</b>	<b>Damage Location (Depends on Service No.)</b>	
9352	0040		--	--	
<b>Parts Manufacturer</b>		I.D..Buzz		WWO <sup>2)</sup>	
		ID.4		VOA <sup>2)</sup>	
<b><u>ID.BUZZ</u></b>					
<b>Labor Operation <sup>3)</sup></b> : GFF/Guided functions (including Battery charge)			01 50 00 10 = See Elsa for latest time units.		
<b>Labor Operation <sup>3)</sup></b> : HV battery assembly charged			93 03 89 50 = See Elsa for latest time units.		
<b><u>ID.BUZZ - IF PARTS REPLACEMENT IS NECESSARY:</u></b>					
<b>Labor Operation <sup>3)</sup></b> : High-voltage charger remove+reinstall			93 52 19 15 = See Elsa for latest time units.		
<b>Labor Operation <sup>3)</sup></b> : Disable HV system voltage deactivated and activated			93 10 83 50 = See Elsa for latest time units.		
<b><u>ID.4</u></b>					
<b>Labor Operation <sup>3)</sup></b> : GFF/Guided functions (including Battery charge)			01 50 00 10 = See Elsa for latest time units.		
<b>Labor Operation <sup>3)</sup></b> : HV battery assembly charged			93 03 89 99 = 10 TU		
<b><u>ID.4 – IF PARTS REPLACEMENT IS NECESSARY:</u></b>					
<b>Labor Operation <sup>3)</sup></b> : High-voltage charger remove+reinstall			93 52 19 70 = See Elsa for latest time units.		
<b>Labor Operation <sup>3)</sup></b> : Coolant inspect+add			19 38 35 50 = See Elsa for latest time units.		
<b>Labor Operation <sup>3)</sup></b> : Disable HV system voltage deactivated and activated			93 10 83 50 = See Elsa for latest time units.		
<b>Causal Part: (Only if parts Replacement is necessary)</b>			1EK.915.685.L		
<b>Causal Part: (Only if parts Replacement is <u>is not</u> necessary)</b>			01500060		
<b>Diagnostic Time <sup>4)</sup></b>					
<b>GFF Time expenditure</b>		01500060 = Actual GFF print out (50 TU		YES	

	max.)	
<b>Road Test</b>	01210004 = 10 TU	YES
<b>Technical Diagnosis</b>	01320000 = 00 TU max.	NO
<b>Claim Comment:</b> Input "As per Technical Bulletin 2077047" in comment section of Warranty Claim.		
1) Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only. 2) Code per warranty vendor code policy. 3) Labor Time Units (TUs) are subject to change with ELSA updates. 4) Documentation required per Warranty Policies and Procedures Manual.		

### Required Parts and Tools

Part No:	Part Description	Quantity
1EA.915.685.L	CHARGER	1
<b>Part numbers are accurate at time of publication. Always refer to ETKA for the latest part information.</b>		

Tool Description	Tool No:
VAS Battery Tester / Charger	VAS 5908
VAS Diagnostic Tool	VAS 6150/X & VAS 6160/X And ODIS Service with: current online updates
Shop Crane – Drip Tray	VAS 6208
Hose Clamps – up to 25mm	3094
Engine Bung Set	VAS 6122

### Additional Information

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