

Condition

Applicable Vehicles						
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To	PR Code(s)
Multiple Carlines	2018 - 2025	All	All	All	All	I8I

Revision Table			
Instance Number	Published Date	Version Number	Reason For Update
2076241/2	3/24/2025	91-24-09	Add additional carlines
2076241/1	12/2/2024	91-24-09	Original publication.

NOTICE

This technical bulletin only applies to the vehicle groups specified above with PR code I8I.

When making calls with an Apple device using Car-Play (Wired or Wireless Connection), an echo is heard on the receiving end (not from the in-car caller) of the call. No related DTCs are present in the system.

This DOES NOT apply to Android devices.

Technical Background

Apple Car-Play® works with a sampling rate (sampling frequency) of 24kHz. However, the Composition Color (MIB Entry) does not support this sampling rate (in terms of hardware). As a result, an echo can often be heard by the call recipient during hands-free calling.

No hardware or software-based solutions are available.

Production Solution

Not applicable.

Service

Not applicable.

Warranty

Not applicable. Information only.

Required Parts and Tools

Not applicable.

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.

© 2025 Volkswagen Group of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Volkswagen Group of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher