

Condition

Applicable Vehicles						
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To	PR Code
GTI, Golf R	2022-2024	All	All	All	All	8AR
Atlas, Atlas Cross Sport	2024-2025	All	All	All	All	8AR

Revision Table			
Instance Number	Publish Date	Version Number	Reason for Update
2072871/2	3/XX/2025	91-24-02	Updated software level.
2072871/1	1/29/2024	91-24-02	Original Publication.

NOTICE

This technical bulletin must be read in its entirety before attempting the software update.

- If software updates or flash campaigns/actions are performed on a vehicle, a battery charger with at least 70A charging current **MUST** be used in order to avoid problems during the updates and flash campaigns/actions.
- This technical bulletin only applies to the vehicle groups specified above with PR code 8AR,

The customer may report one or more of the following symptoms:

Navigation system malfunctions

AM/FM/HD Radio preset loss or malfunctions

App-Connect malfunctions

Bluetooth malfunctions

Infotainment system will not turn on/boot up

Infotainment system freezes or reboots

MIB Display image(s) distorted

Sirius/XM malfunction

Volume control(s) malfunction

Abnormal noise(s) from audio system

WiFi hotspot malfunction

Technical Background

This procedure resolves the concern(s) specified above by updating the information Electronics Module -J794- to the latest software level **1983**.

Production Solution

N/A.

Service

Software Update Procedure

- Connect the MTRMSP0702 battery maintainer/charger to the vehicle's 12 volt battery.
- Switch the ignition to the ON position.
- Switch ON the Infotainment System.
- Check the infotainment software level by pressing and holding the square home key on the left side of the touchscreen menu to access

“Service Mode”.

- Once in Service Mode, select “Software update/versions” from the touchscreen menu.
- Select “System information” from the touchscreen menu.
- If the “Software” level is lower than **1983**, proceed with this Technical Bulletin.
- If the “Software” level is greater than or equal to **1983**, this work procedure does not apply.

Create USB with SD/USB Creator

- Refer to Technical Bulletin 2054866 (00-19-04) Set Up SD/USB Creator to Obtain Software Updates.
- Create USB part number **3G8.919.360.AQ**

Update Programming

Section 1 (USB)

- Insert USB **3G8.919.360.AQ** into port 1 of the USB connection in the front center console.
- Press and hold the rounded square home key on the touch screen menu to access “Service Mode”.
- Select “Start update” from the touchscreen menu when prompted.
- Follow all confirmation prompts throughout the USB update process as needed.
- When a confirmation prompt is displayed indicating the update is completed, click “OK” on the touchscreen menu.

Section 2 Software Version Management (SVM)

- Connect the ODIS tester to the vehicle’s Data Link Connector (DLC)
- Initiated Guided Fault Finding (GFF) and allow the tester to complete interrogation of all modules.
- Once GFF module interrogation is completed, click on the “Special Functions” tab.
- Under “5F – Information electronics 1 – J794”, select “Adapting Software”.
- Select option 1 “Software update via measure code”.
- Enter SVM code **3700**.
- Continue through the test plan, confirming all steps as needed.
- Once the test plan is completed, exit GFF then remove the USB.

Warranty

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual.					
Models	Year(s)	Eng. Code(s)	Trans. Code(s)	VIN Range From	VIN Range To
Atlas, Atlas Cross Sport	2024-2025	All	All	All	All
Golf R, GTI	2022-2024	All	All	All	All
SAGA Coding					
Claim Type:	Use applicable Claim Type ¹⁾				
Service Number:		Damage Code	HST	Damage Location (Depends on Service No.)	
9193		0039	--	--	
Parts Manufacture		Atlas, Atlas Cross Sport, Golf R, GTI		WG8 ²⁾	
Labor Operation ³⁾ : Charge Battery			01500010 = See Elsa for latest time units		
Labor Operation ³⁾ : Update Programming USB			91932599 = 30 TU		

Labor Operation ³⁾ : Update Programming SVM		See GFF Time expenditure
Diagnostic Time ⁴⁾		
GFF Time expenditure	01500060 = Actual GFF print out. 70 TU max.	YES
Road Test	01210002 = 00 TU 01210004 = 00 TU	NO
Technical Diagnosis	01320000 = 00 TU max.	NO
Claim Comment: Input "As per Technical Bulletin 2072871" in comment section of Warranty Claim.		
¹⁾ Vehicle may be outside warranty in which this Technical Bulletin is informational only. ²⁾ Code per warranty vendor code policy. ³⁾ Labor Time Units (TUs) are subject to change with ELSA updates. ⁴⁾ Documentation required per Warranty Policies and Procedures Manual.		

Required Parts and Tools

No special parts required.

Tool Description	Tool Number
Midtronics Battery Maintainer	MYRMSP0702
VAS Diagnostic Tool	VAS 6150/X & VAS 6160/X and ODIS Service with: current online updates
USB	3G8.919.360.AQ

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.

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