



VOLKSWAGEN DEALER COMMUNICATION

Repair Available – Service Action 91SK / Emergency Call Module

This notice is for: All Dealer Personnel

Date: March 03, 2025

Issue: Volkswagen will replace the emergency call module for vehicles included in this service action to help address an issue that may cause complications when attempting to enroll (register) the primary user.

- Repair:**
- REPAIR AVAILABLE – March 04, 2025
 - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions
 - Check both the daily Campaign Open Inventory report and OMD for affected vehicles in inventory. Verify OPEN status in ELSA on the day of repair.
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: See the 91SK service action circular for parts allocation and ordering information.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2025	2025	ID. BUZZ	8

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – March 2025
 - Loaner/rental coverage – see campaign circular

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.