

## Technical Service Bulletin

<b>Topic</b>	57 Workshop information: immobilizer cannot be adapted after loss of keys
<b>Market area</b>	United States 444 Volkswagen of America, Inc. (6444)
<b>Brand</b>	Audi
<b>Transaction No.</b>	2077458/1
<b>Level</b>	EH
<b>Status</b>	Released for publishing
<b>Release date</b>	Mar 31, 2025

### New customer code

Object of complaint	Complaint type	Position
access control, start authorization, anti-theft protection -> start authorization, immobilizer	functionality	
access control, start authorization, anti-theft protection -> anti-theft protection, immobilizer	functionality	

## Vehicle data

### Audi A3

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
8Y*	2022	A		*	*	*
8Y*	2023	A		*	*	*
8Y*	2024	A		*	*	*
8Y*	2025	A		*	*	*
8Y*	2026	A		*	*	*

## Documents

Document name
<a href="#">master.xml</a>



Connection offline

## Technical Service Bulletin

Transaction No.: **2077458/1**

57 Workshop information: immobilizer cannot be adapted after loss of keys

Release date: Mar 31, 2025

---

## Condition

### Customer States:

There are no keys which have been adapted to the vehicle.

(Example: All vehicle keys were lost)

### Workshop Findings:

A new set of keys or a replacement key is to be initialized for the vehicle.

The immobilizer cannot be adapted. No data can be read from the Electronic Central Electrical control module, J519 (address word 0009) currently installed.

## Technical Background

If the vehicle has been locked, it must be unlocked using the keyless access locking and starting system so that data can be read from the Electronic Central Electrical control module, J519 (address word 0009).

If this is not possible due to no programmed keys being available, the Electronic Central Electrical control module, J519 (address word 0009) must also be replaced for reasons relating to protection from manipulation.

## Production Solution

Not applicable.

## Service

If no already programmed keys are available, the Electronic Central Electrical control module, J519 (address word 0009) must also be replaced for reasons relating to protection from manipulation.

## Warranty

This damage is due to outside influence and is not covered by any Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2077458**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2025 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.