

Technical Service Bulletin

Topic	57 Service info: convenience opening does not work
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2077443/1
Level	EH
Status	Released for publishing
Release date	Mar 26, 2025

New customer code

Object of complaint	Complaint type	Position
body attachments and installations -> doors, lids operation -> open door	functionality -> cannot be opened	
body attachments and installations -> doors, lids operation	functionality	
access control, start authorization, anti-theft protection -> locking/unlocking vehicle	functionality	
access control, start authorization, anti-theft protection -> locking/unlocking vehicle -> door release	functionality -> cannot be released	
access control, start authorization, anti-theft protection -> locking/unlocking vehicle -> door release	functionality -> partially out of order	

Vehicle data

Audi All models

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4*	2021	A		*	*	*
4*	2022	A		*	*	*
4*	2023	A		*	*	*
4*	2024	A		*	*	*
4*	2025	A		*	*	*
8*	2021	A		*	*	*
8*	2022	A		*	*	*
8*	2023	A		*	*	*
8*	2024	A		*	*	*
8*	2025	A		*	*	*
F*	2021	A		*	*	*
F*	2022	A		*	*	*
F*	2023	A		*	*	*

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F*	2024	A		*	*	*
F*	2025	A		*	*	*
G*	2021	A		*	*	*
G*	2022	A		*	*	*
G*	2023	A		*	*	*
G*	2024	A		*	*	*
G*	2025	A		*	*	*

PR numbers

PR numbers
?:with 4F2
?:or ?:with 4F6
?:or ?:with 4I0
?:or ?:with 4I3
?:or ?:with 4I4
?:or ?:with 4I5
?:or ?:with 4I9
?:or ?:with 4K5
?:or ?:with 4K6
?:or ?:with 4K7
?:or ?:with 4K8

Documents

Document name
master.xml

 Connection offline

Technical Service Bulletin

Transaction No.: **2077443/1**

57 Service info: convenience opening does not work

Release date: Mar 26, 2025

Condition

Customer States:

The convenience key does not open the vehicle (static).

Workshop Findings:

It is possible to lock and start the vehicle using the convenience key.

Technical Background

The option **"Open with convenience key"** is deactivated in the MMI under the central locking settings.

Production Solution

Not applicable.

Service

Activate the option **"Open with convenience key"** in the MMI under the central locking settings.

Explain to the customer that they can activate/deactivate the option to open the vehicle using the convenience key in the MMI.

See the owner's manual in chapter **"Opening and closing--> Adjusting the settings for the central locking system"**.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2077443**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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