

Technical Service Bulletin

Topic	57 Service info: convenience opening does not work
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2077443/1
Level	EH
Status	Released for publishing
Release date	Mar 26, 2025

New customer code

Object of complaint	Complaint type	Position
body attachments and installations -> doors, lids operation -> open door	functionality -> cannot be opened	
body attachments and installations -> doors, lids operation	functionality	
access control, start authorization, anti-theft protection -> locking/unlocking vehicle	functionality	
access control, start authorization, anti-theft protection -> locking/unlocking vehicle -> door release	functionality -> cannot be released	
access control, start authorization, anti-theft protection -> locking/unlocking vehicle -> door release	functionality -> partially out of order	

Vehicle data

Audi All models

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4*	2021	A		*	*	*
4*	2022	A		*	*	*
4*	2023	A		*	*	*
4*	2024	A		*	*	*
4*	2025	A		*	*	*
8*	2021	A		*	*	*
8*	2022	A		*	*	*
8*	2023	A		*	*	*
8*	2024	A		*	*	*
8*	2025	A		*	*	*
F*	2021	A		*	*	*
F*	2022	A		*	*	*
F*	2023	A		*	*	*

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F*	2024	A		*	*	*
F*	2025	A		*	*	*
G*	2021	A		*	*	*
G*	2022	A		*	*	*
G*	2023	A		*	*	*
G*	2024	A		*	*	*
G*	2025	A		*	*	*

PR numbers

PR numbers
? :with 4F2
? :or ? :with 4F6
? :or ? :with 4I0
? :or ? :with 4I3
? :or ? :with 4I4
? :or ? :with 4I5
? :or ? :with 4I9
? :or ? :with 4K5
? :or ? :with 4K6
? :or ? :with 4K7
? :or ? :with 4K8

Documents

Document name
master.xml



Connection offline

Technical Service Bulletin

Transaction No.: **2077443/1**

57 Service info: convenience opening does not work

Release date: Mar 26, 2025

Condition

Customer States:

The convenience key does not open the vehicle (static).

Workshop Findings:

It is possible to lock and start the vehicle using the convenience key.

Technical Background

The option **"Open with convenience key"** is deactivated in the MMI under the central locking settings.

Production Solution

Not applicable.

Service

Activate the option **"Open with convenience key"** in the MMI under the central locking settings.

Explain to the customer that they can activate/deactivate the option to open the vehicle using the convenience key in the MMI.

See the owner's manual in chapter **"Opening and closing--> Adjusting the settings for the central locking system"**.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2077443**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2025 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.