

## Technical Service Bulletin

<b>Topic</b>	57 Field campaign 06XG aborts at diagnostic address 0046
<b>Market area</b>	United States 444 Volkswagen of America, Inc. (6444)
<b>Brand</b>	Audi
<b>Transaction No.</b>	2077370/1
<b>Level</b>	EH
<b>Status</b>	Released for publishing
<b>Release date</b>	Mar 24, 2025

### New customer code

Object of complaint	Complaint type	Position
vehicle service -> IT systems -> SVM (Software Version Management)	control modules, services -> error message	
vehicle service -> IT systems -> SVM (Software Version Management)	functionality -> cannot be started	

### New workshop code

Object of complaint	Complaint type	Position
body attachments and installations -> lids -> rear lid control module	control modules, services -> software faulty	
vehicle service -> IT systems -> SVM (Software Version Management) -> SVM (software version management) action	functionality -> cannot be started	
vehicle service -> IT systems -> SVM (Software Version Management) -> SVM (software version management) action	control modules, services -> software faulty	
assistance systems, comfort controls -> comfort control -> comfort electronics control module	control modules, services -> software faulty	
assistance systems, comfort controls -> comfort control -> convenience electronics control module 2	control modules, services -> software faulty	
assistance systems, comfort controls -> comfort control -> comfort electronics control module	control modules, services -> software version incorrect	
assistance systems, comfort controls -> comfort control -> convenience electronics control module 2	control modules, services -> software version incorrect	

## Vehicle data

### Q6 e-tron

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
GF*	2025	A		*	*	*

## Documents

<b>Document name</b>
<a href="#">master.xml</a>

## Technical Service Bulletin

Transaction No.: **2077370/1**

57 Field campaign 06XG aborts at diagnostic address 0046

Release date: Mar 24, 2025

## Condition

### Workshop findings:

- Field campaign 06XG for the Audi Q6 e-tron is not completed and aborts at the Convenience System Central Control Module, -J393- (address word 0046).
- A message stating “update result error during config” or similar may appear during the update process.

## Technical Background

In rare cases, the Convenience System Central Control Module, -J393- (address word 0046) may report an error during the update flashing process for field campaign 06XG for the Audi Q6 e-tron, or an internal system error may occur.

## Production Solution

Not Applicable.

## Service

Please replace the Convenience System Central Control Module, -J393- (address word 0046) as specified in the ELSA Repair Manual and then perform the field campaign 06XG again.

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li></ul>		
<b>Service Number:</b>	5789		
<b>Damage Code:</b>	0039		
<b>Labor Operations:</b>	Remove and install convenience system central control unit	5789 1950	See SRT with associated operations
	GFF / Guided Functions	0150 0060	Time stated on the diagnostic protocol
<b>Claim Comment:</b>	As per TSB 2077370/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity

85E.907.064.*	Convenience System Central Control Module	1
---------------	---	---

**Additional Information**

All parts and service references provided in this TSB (**2077370**) are subject to change and/or removal.

©**2025 Audi of America, Inc.** All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites without the prior expressed written permission of the publisher.