



Connection offline

Vehicle-specific service

Topic	91 PSS Audi connect Digital keys cannot be shared. Shared key does not work
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2077208/1
Level	EH
Status	Released for publishing
Release date	Mar 10, 2025

Vehicle data

Q6 e-tron and SQ6 e-tron

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
GF*	2025	A		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
WA1	*	*	*	S	*	000001	999999		

PR numbers

PR numbers
?:with 2F1

Documents

Document name
master.xml



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Transaction No.: **2077208/1**

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Condition

Customer states:

The digital key (MDK - mobile device key) cannot be shared with other users or the shared key does not work.

Workshop findings:

The customer statement can be reproduced.

Technical Background

The number of digital keys is currently limited to the key user in the backend. (Original Phone)

Production Solution

Not applicable.

Service

1. Explain to the customer that a solution is expected to be available by the end of the third quarter of 2025 (subject to change) and that no repairs are necessary at this point.
2. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*).

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2077208**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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