

## Technical Service Bulletin

<b>Topic</b>	68 Service info: windbreak mounting broken
<b>Market area</b>	United States 444 Volkswagen of America, Inc. (6444)
<b>Brand</b>	Audi
<b>Transaction No.</b>	2068367/2
<b>Level</b>	EH
<b>Status</b>	Released for publishing
<b>Release date</b>	Mar 6, 2025

### New customer code

Object of complaint	Complaint type	Position
roof systems, special equipment -> convertible wind screen -> wind deflector	component, automotive fluids -> loose	right
roof systems, special equipment -> convertible wind screen -> wind deflector	component, automotive fluids -> cannot be installed	center
body attachments and installations -> trim components, protective molding, decoration, dirt deflector -> rear lid trim	component, automotive fluids -> cracked/broken	left
roof systems, special equipment -> sliding/tilting sunroof -> sliding/tilting sunroof wind deflector	component, automotive fluids -> cracked/broken	
roof systems, special equipment -> convertible wind screen -> wind deflector	component, automotive fluids -> damaged	> no instruction <
roof systems, special equipment -> convertible wind screen -> wind deflector	component, automotive fluids -> cracked/broken	left
roof systems, special equipment -> convertible wind screen -> wind deflector	component, automotive fluids -> cracked/broken	right
roof systems, special equipment -> convertible wind screen -> wind deflector	component, automotive fluids -> loose	left

## Vehicle data

### A5 Cabriolet

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F5E*	2020	A		*	*	*
F5E*	2021	A		*	*	*
F5E*	2022	A		*	*	*
F5E*	2023	A		*	*	*
F5E*	2024	A		*	*	*

## Documents

Document name
<a href="#">master.xml</a>
<a href="#">vehicle_data_master.doc</a>

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised title (Change to text) Revised header (Remove MY 2019) Revised <i>Condition</i> (Change to text) Revised <i>Technical Background</i> (Change to text) Revised <i>Service</i> (Change to text) Revised <i>Required Parts and Tools</i> (Change to image and text) Revised <i>Additional Information</i> (Change to text)
1	11/03/2022	Initial publication

### Customer states:

Windbreak mounting broken.

### Workshop findings:

Windbreak mounting broken.

## Technical Background

The windbreak is inserted into the windbreak mounting on the side trim using a guide pin.

Due to incorrect assembly of the windbreak by the customer, the windbreak is positioned too high or too low inside the mounting on the side trim after it has been inserted on one side. As a result, the possible range of motion is excessive and the wind deflector breaks.



**Figure 1.** Remaining piece of broken mounting left in side panel.

Figure 2 shows the Broken mounting on windbreak.



**Figure 2.** Broken mounting on windbreak.

Figure 3 shows the broken mounting after it has been removed.



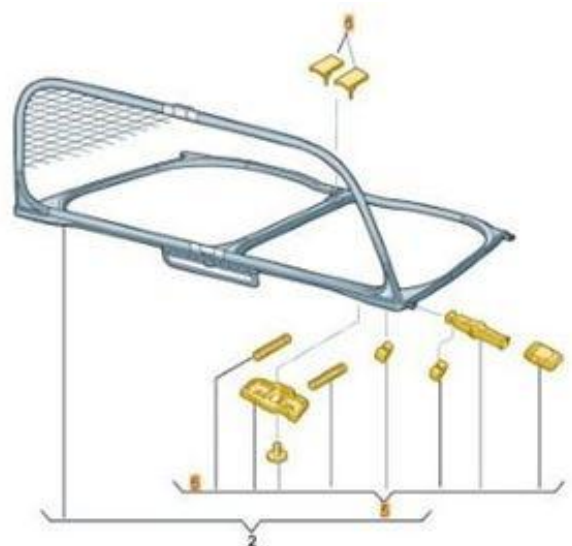
**Figure 3.** Broken mounting after it has been removed.

## Production Solution

Not Applicable.

## Service

Use repair kit 8W7898174 for the repair.



**Figure 4.** Repair kit 8W7898174.

Please inform the customer of the correct procedure for fitting the component.

This issue does not constitute a fault which is covered by warranty.

## Warranty

This damage is due to outside influence and is not covered by any Audi Warranty.

## Required Parts and Tools

Use repair kit 8W7898174 for the repair.

## Additional Information

Due to incorrect assembly of the windbreak by the customer, the windbreak is positioned too high or too low inside the mounting on the side trim after it has been inserted on one side. As a result, the possible range of motion is excessive and the wind deflector breaks.

All parts and service references provided in this TSB (**2068367**) are subject to change and/or removal.

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