

Technical Service Bulletin

Topic	92 Wiper knocks against A pillar
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2059157/2
Level	EH
Status	Released for publishing
Release date	Mar 21, 2025

New customer code

Object of complaint	Complaint type	Position
body attachments and installations -> wiper/washer system control operation -> wiper arm service position	dimensional accuracy -> too high	left
body attachments and installations -> wiper/washer system control operation -> wiper arm service position	dimensional accuracy -> too high	right
body attachments and installations -> wiper/washer system control operation -> wiper arm park position	dimensional accuracy -> too low	left
body attachments and installations -> wiper\washer systems -> wiper arm	dimensional accuracy -> impact\overlapping	
body attachments and installations -> wiper/washer system control operation -> wiper arm service position	dimensional accuracy -> too low	left
body attachments and installations -> wiper/washer system control operation -> wiper arm service position	dimensional accuracy -> too low	right
body attachments and installations -> wiper/washer system control operation -> wiper arm park position	dimensional accuracy -> too low	right
body attachments and installations -> wiper/washer system control operation -> wiper arm park position	dimensional accuracy -> too high	left
body attachments and installations -> wiper/washer system control operation -> wiper arm park position	dimensional accuracy -> too high	right
body attachments and installations -> wiper/washer system control operation -> wiper blade reverse position	functionality -> no function	left
body attachments and installations -> wiper/washer system control operation -> wiper blade reverse position	functionality -> no function	right
body attachments and installations -> wiper/washer system control operation -> wiper blade reverse position	functionality -> no function	front
body attachments and installations -> wiper/washer system control operation -> afterwiping	component, automotive fluids -> operating travel too long	
body attachments and installations -> wiper/washer system control operation -> afterwiping	functionality -> operation sequence incorrect	

New workshop code

Object of complaint	Complaint type	Position
body attachments and installations -> wiper\washer systems -> wiper arm	functionality -> adjusted incorrectly	left
body attachments and installations -> wiper\washer systems -> wiper arm	functionality -> adjusted incorrectly	right
body attachments and installations -> wiper\washer systems -> wiper arm	functionality -> adjusted incorrectly	front

Vehicle data

Q3

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F3*	2019	A		*	*	*
F3*	2020	A		*	*	*

Documents

Document name
master.xml
attachment1.jpg
note.jpg
vehicle_data_master.doc

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised title (Change to text) Revised <i>Condition</i> (Change to text) Revised <i>Technical Background</i> (Change to text) Revised <i>Production Solution</i> (Change to text) Revised <i>Service</i> (Change to text) Revised <i>Warranty</i> (Corrected labor operations and SRTs) Revised <i>Required Parts and Tools</i> (Remove parts table) Revised <i>Additional Information</i> (Remove TSB reference)
1	04/10/2020	Initial publication

Customer states:

- The wiper blade knocks against the A pillar when wiping, particularly at high speeds. This is not the dirty edge wiping function.

Workshop findings:

- The wiper blade knocks against the A pillar when wiping, particularly at high speeds.

Technical Background

The mechanical and electrical overall tolerance of the individual components is greater than the window length.

Production Solution

Gradual introduction from week 07/2020.

Service

Software and hardware change to wiper motor (S0050/H063). Replace the wiper motor with rods (83B955023A).

Warranty

Claim Type:	<ul style="list-style-type: none">If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.
Service Number:	9225
Damage Code:	0011

Labor Operations:	Remove and install wiper motor	9215 1900	See SRT with associated operations
	GFF – Checking and clearing fault codes included in existing labor operations	0150 0000	Time stated on the diagnostic protocol
	Charge battery	2706 8950	See SRT with associated operations
Claim Comment:	As per TSB 2059157/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2059157**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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