

## Technical Service Bulletin

<b>Topic</b>	70 Noises from headliner
<b>Market area</b>	United States 444 Volkswagen of America, Inc. (6444)
<b>Brand</b>	Audi
<b>Transaction No.</b>	2044417/13
<b>Level</b>	EH
<b>Status</b>	Released for publishing
<b>Release date</b>	Mar 31, 2025

### New customer code

Object of complaint	Complaint type	Position
body attachments and installations -> trim, trim panels and floor covering -> sun shade guide rail trim	noises, vibrations -> noise	left
body attachments and installations -> trim, trim panels and floor covering -> sun shade guide rail trim	component, automotive fluids -> loose	right
body attachments and installations -> trim, trim panels and floor covering -> roof headliner securing strip	component, automotive fluids -> loose	
body attachments and installations -> trim components, protective molding, decoration, dirt deflector -> roof joint strip	component, automotive fluids -> loose	left
roof systems, special equipment -> sliding/tilting sunroof	noises, vibrations	
roof systems, special equipment -> panorama sliding sunroof	noises, vibrations	
entire vehicle -> vehicle areas	noises, vibrations	
body attachments and installations -> trim, trim panels and floor covering -> roof headliner	noises, vibrations -> noise	
body -> structure -> outer roof panel	connections -> adhesive bond faulty	
body -> structure -> reinforcement for roof	paint, paintwork -> bubble	front
body -> structure -> reinforcement for roof	component, automotive fluids -> damaged	front
body -> structure -> reinforcement for roof	appearance, surface -> bulge	rear
body -> structure -> reinforcement for roof	component, automotive fluids -> damaged	rear
roof systems, special equipment -> sliding/tilting sunroof, panorama roof actuator -> manual wind deflector adjustment	noises, vibrations -> noise	
roof systems, special equipment -> sliding/tilting sunroof, panorama roof actuator -> sliding/tilting sunroof, panorama sunroof convenience opening/closing	functionality -> no function	
roof systems, special equipment -> sliding/tilting sunroof -> sliding/tilting sunroof clamping strip	noises, vibrations -> chattering	
roof systems, special equipment -> sliding/tilting sunroof -> sliding/tilting sunroof clamping strip	component, automotive fluids -> damaged	

Object of complaint	Complaint type	Position
roof systems, special equipment -> sliding/tilting sunroof -> sliding/tilting sunroof clamping strip	component, automotive fluids -> loose	
body attachments and installations -> trim components, protective molding, decoration, dirt deflector -> roof joint strip	dimensional accuracy -> flush dimension incorrect	right

#### New workshop code

Object of complaint	Complaint type	Position
body attachments and installations -> trim, trim panels and floor covering -> roof headliner	noises, vibrations -> noise	front

## Vehicle data

### A7, S7, RS7

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4KA*	2019	A		*	*	*
4KA*	2020	A		*	*	*
4KA*	2021	A		*	*	*
4KA*	2022	A		*	*	*
4KA*	2023	A		*	*	*
4KA*	2024	A		*	*	*
4KA*	2025	A		*	*	*

### Q7, SQ7, Q8, SQ8, RSQ8

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4M*	2017	A		*	*	*
4M*	2018	A		*	*	*
4M*	2019	A		*	*	*
4M*	2020	A		*	*	*
4M*	2021	A		*	*	*
4M*	2022	A		*	*	*
4M*	2023	A		*	*	*
4M*	2024	A		*	*	*
4M*	2025	A		*	*	*

### A4, S4, A4 Allroad

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
8W*	2017	A		*	*	*
8W*	2018	A		*	*	*

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
8W*	2019	A		*	*	*
8W*	2020	A		*	*	*
8W*	2021	A		*	*	*
8W*	2022	A		*	*	*
8W*	2023	A		*	*	*
8W*	2024	A		*	*	*
8W*	2025	A		*	*	*

## A6, S6, A6 Allroad, RS6 Avant

### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4A*	2019	A		*	*	*
4A*	2020	A		*	*	*
4A*	2021	A		*	*	*
4A*	2022	A		*	*	*
4A*	2023	A		*	*	*
4A*	2024	A		*	*	*
4A*	2025	A		*	*	*

## A5, S5, RS5 Coupe, A5, S5, RS5 Sportback

### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F5*	2018	A		*	*	*
F5*	2019	A		*	*	*
F5*	2020	A		*	*	*
F5*	2021	A		*	*	*
F5*	2022	A		*	*	*
F5*	2023	A		*	*	*
F5*	2024	A		*	*	*
F5*	2025	A		*	*	*

## Documents

Document name
<a href="#">master.xml</a>
<a href="#">vehicle_data_master.doc</a>

## Condition

REVISION HISTORY		
Revision	Date	Purpose
13	-	Revised title (Updated text) Revised header (Updated models) Revised <i>Condition</i> (Updated text) Revised <i>Technical Background</i> (Updated text) Revised <i>Production Solution</i> (Updated text) Revised <i>Service</i> (Updated text, removed images) Revised <i>Warranty</i> (Updated Labor Operations) Revised <i>Required Parts and Tools</i> (Updated text, removed image)
12	06/12/2024	Revised header (Add model years) Revised <i>Warranty</i> (Updated Labor Operations)
11	03/13/2024	Revised <i>Warranty</i> (Updated claim types)

### Customer states:

- Cracking noises from the roof area.

## Technical Background

The fasteners of the T frame can cause noises because of relative movement.

## Production Solution

Not applicable.

## Service



### NOTICE

**Before working through the following repair instructions, check whether this really triggers the noise complaint, as the roof system can also be the source of the noise.**

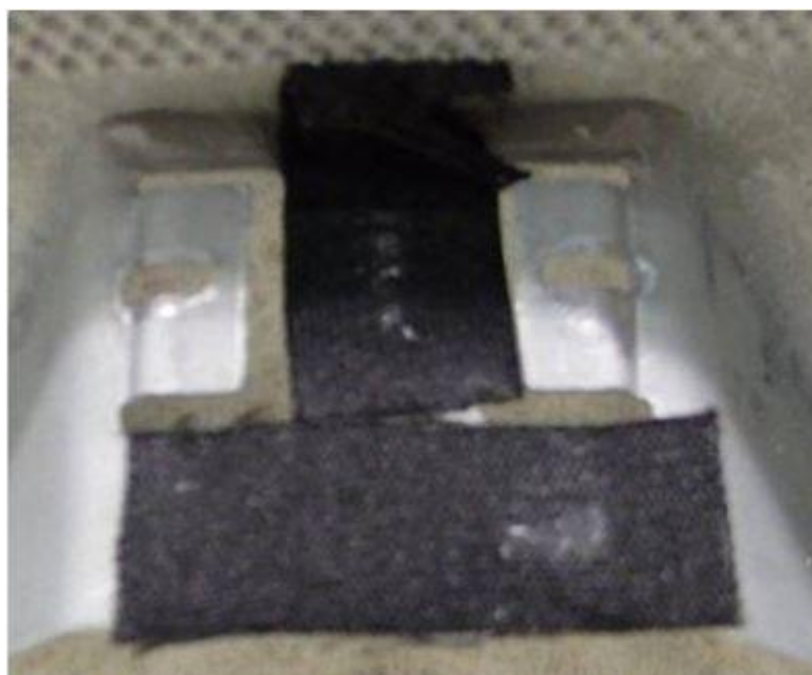
1. The following materials are needed for the repair: **Non-woven adhesive tape D 004350A2**

2. Remove the headliner trim according to the Workshop Manual.



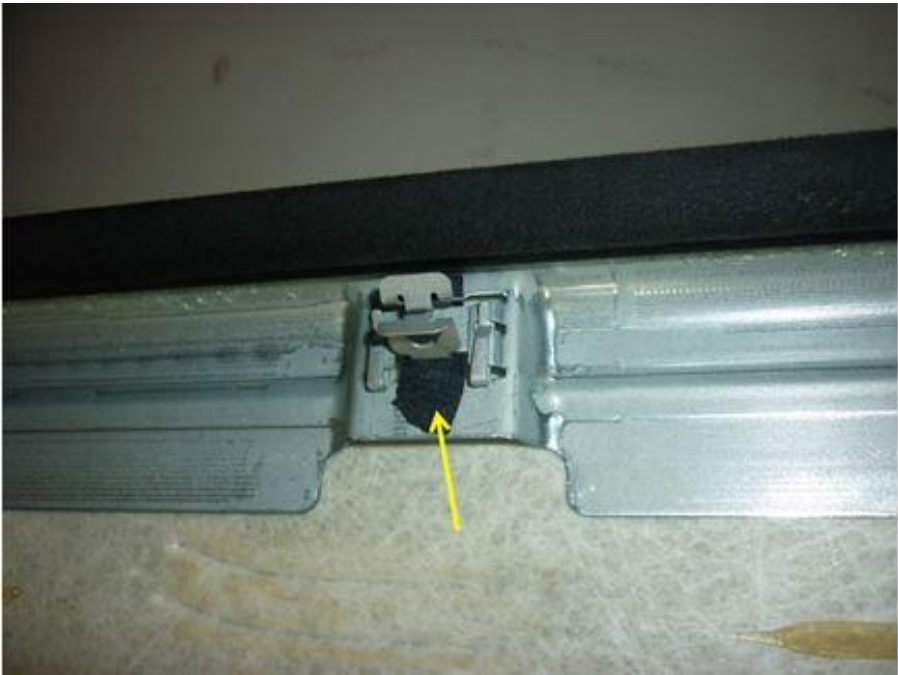
**Figure 1.** Felt on headliner fasteners.

3. Felt on headliner fasteners (Figure 2).



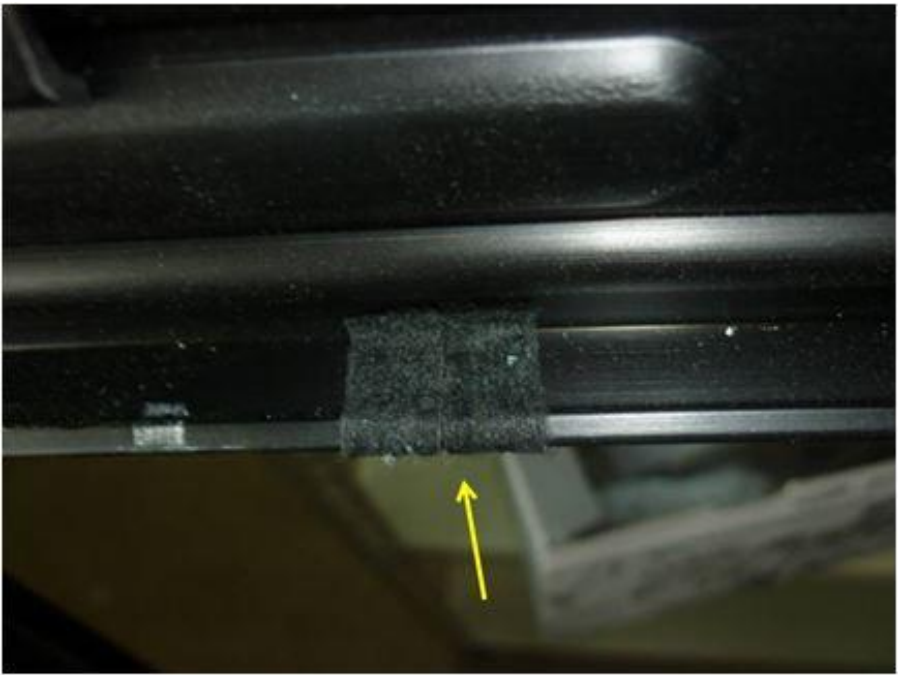
**Figure 2.** Felt on headliner fasteners.

4. Felt on headliner fasteners (Figure 3).



**Figure 3.** Felt on headliner fasteners.

5. Felt on T frame in area of fasteners (Figure 4).



**Figure 4.** Felt on T frame in area of fasteners.

Warranty

Claim Type:	<ul style="list-style-type: none"><li>If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li></ul>
Service Number:	7084
Damage Code:	0020

<b>Labor Operations:</b>	Check roof trim (noise localization)	7084 0199	Please bill according to time required
	Loosen and secure/remove and install roof trim	7084 09XX -or 7084 19XX	See SRT with associated operations
	Modify roof trim	7084 4999	30 TU
<b>Claim Comment:</b>	As per TSB 2044417/13		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

<p>The specified part numbers were correct at the time of publication.</p> <p>If there is now a newer part number available in ETKA, this part number must be used.</p> <p>The exception to this is if the TSB explicitly states that only the specified part number must be used.</p>		
Part Number	Part Description	Quantity
D 004350A2	Non-woven adhesive tape	0.1

## Additional Information

All parts and service references provided in this TSB (**2044417**) are subject to change and/or removal.

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