



**Audi**

## AUDI DEALER COMMUNICATION

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### Audi Vehicle Study (51G0)

**This notice is for:** All Dealer Personnel

**Date:** March 03, 2025

**About this Study:** Beginning on March 04, 2025, Audi is conducting a study of vehicles that are being operated in parts of the country known to frequently use road salt during the winter months.

- Under this study, dealers will take pictures of both front side members to send for analysis.
- Audi has a specific number of vehicles that they would like to photograph under this program. Once this goal is reached, the study will be concluded, and no additional appointments will be scheduled. Dealers will be notified once the study has received the requested level of response.

**Parts Department:** No parts needed.

**Included Vehicles:**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2018	2019	Q5	875
USA	2018	2019	SQ5	141

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Owner mailing – March 2025
  - See ELSA and the Service References tool in Elsa2Go for complete repair & claiming instructions
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory
  - Loaner/rental coverage – see campaign circular

**-END OF MESSAGE-**

*Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.*