Service Information

Supersedes AOS-25-15 due to instructions addition.

To All Dealer Partners,

This hotfix is for the: 2023 Q4

- The tester must be on Base Application 24.3.2 and Audi Brand version 2.37.5

Concern:

- 08 – A/C heater electronics / Climatronic control module replacement test says it could not complete the VKMS adaptation. VKMS (Vehicle Key Management System) adaptation test also fails.

Solution:

- We already fixed this problem. Please use the hotfix 'A_2.37.5_hf_vkms_005f_20250321-103643.zip'. Note, this hotfix will only work on testers using Audi Brand version 2.37.5.
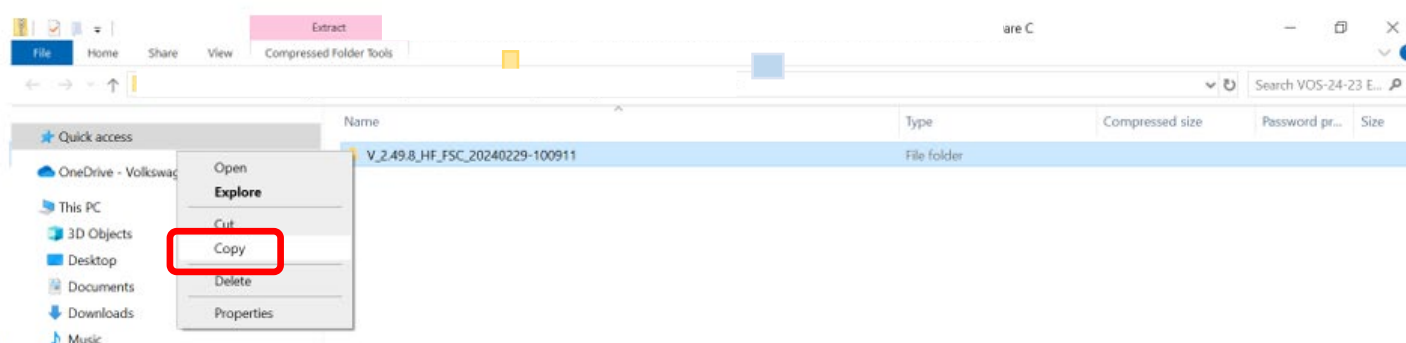
.

> *Important:*
> *We recommend installation of this hotfix on one diagnostic device ONLY. Hotfix must be removed immediately after performing the procedure.*
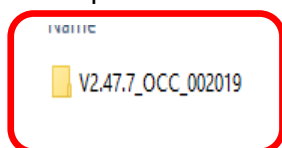
Service Information

1.0 Download Hotfix

1. Open a **Web Browser** on the diagnostic device and logon to **AccessAudi.com**

2. Navigate to **Elsa2Go>Service References>Software/Hardware Updates**

3. Search for **AOS-25-16 Q4 eTron VKMS Adaption Zip File**

4. Click the **AOS-25-16 Q4 eTron VKMS Adaption Zip File** and **save** it to your Windows desktop.

5. Close your browser.

6. Browse to the desktop and double-click the $HF+VKMS$ **Zip File** to open it.

7. Right click the file (example only) name and select **Copy:**

8. Right click anywhere on the Windows desktop and select **Paste.** This file icon (example) must appear on the desktop:
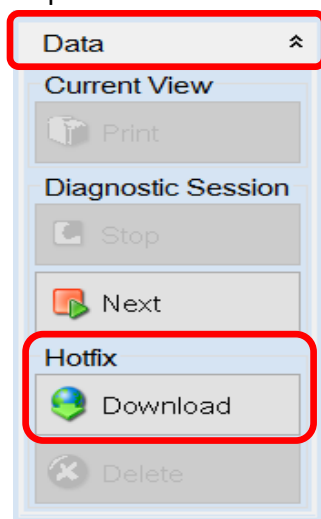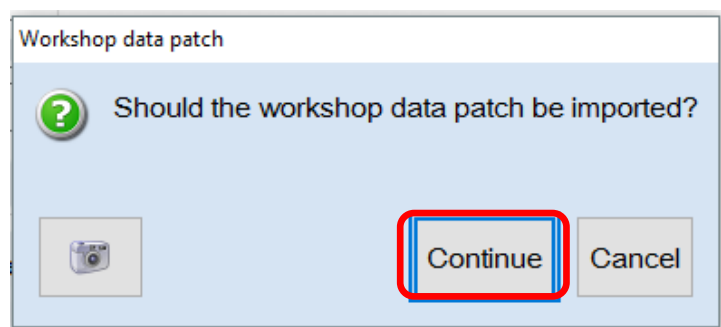

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Service Information

2.0 – Install Hotfix into ODIS Service

1. Open ODIS Service ("Run as Administrator")

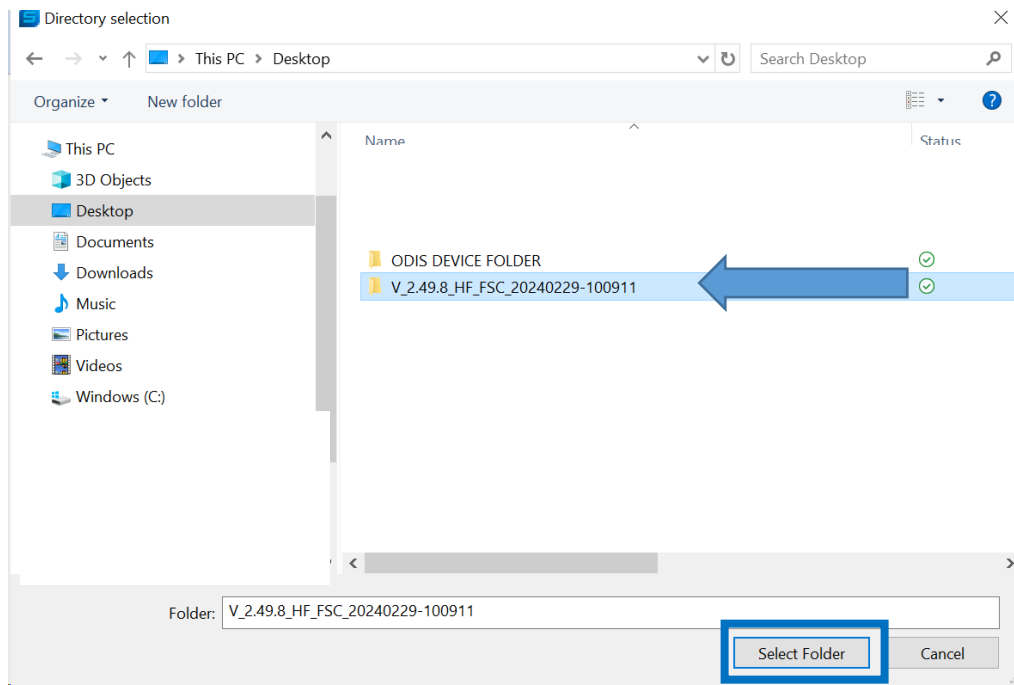2. Expand the **Data** submenu and click **Download** (under **Hotfix**):
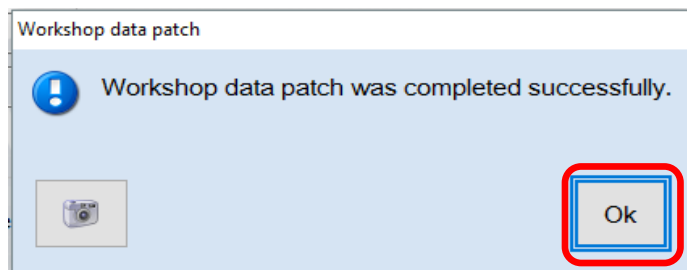

3. Click **Continue:**

4. The Directory selection window will appear. Browse to and **highlight the Hotfix file** *(example only)*, then click **Select Folder:**

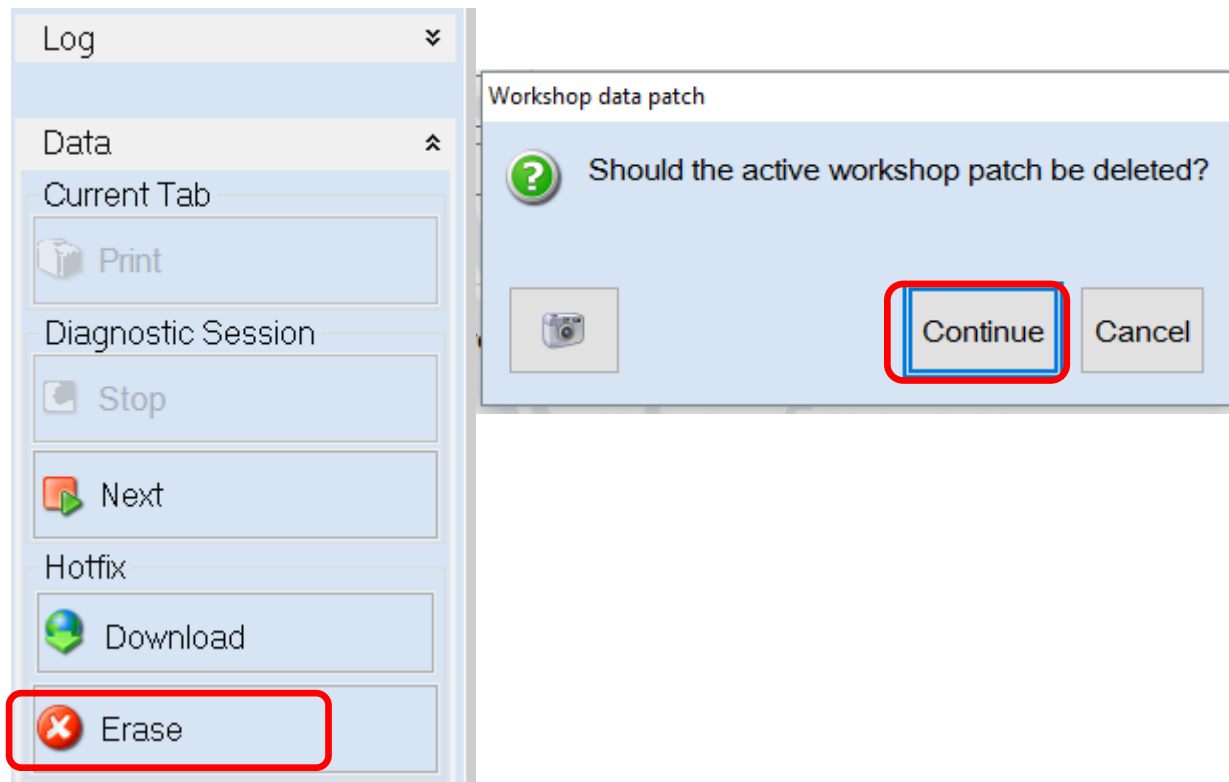
5. Click **OK**:

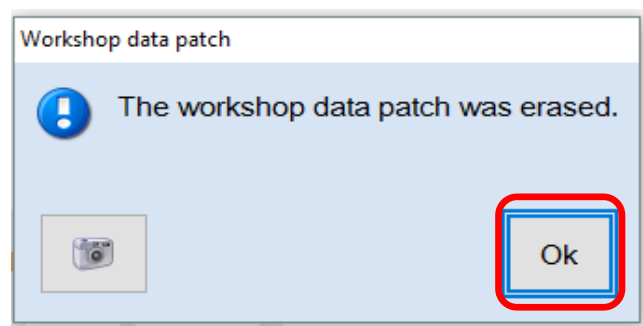6. **Perform the diagnostic procedure.**

Service Information

3.0 – Uninstall the Hotfix from ODIS Service

1. Select **Erase** (under Hotfix), then **Continue:**

2. Click **OK** and close ODIS Service**:**

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Service Information

For questions or concerns, please reach out to David Provonche, 248-754-6091.

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Product Quality & Technical Service

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