

Date: March 18, 2025
Subject: Large Truck Incorrect Coolant Mix
Location: e-Tech Library

Units: T-590, T-690, T-890, T-1090, T-1090 Spectrum units built between January 22, 2025 and January 27, 2025
Description: Some T-90 units may have been shipped with the incorrect coolant protection level. The units were shipped with -10°F coolant protection, but should be -36°F to -40°F.
Labor Time: 0.2 Hour - Inspection Labor
0.5 Hour - Inspection and Coolant Replacement
Length of Program: 12 Months
Parts: 55/45 Coolant Mix

Service Procedure:

Campaign Bulletin CB782A: Dealer to check concentration mix with a refractometer and reading should be -36°F to -40°F. If at -36°F to -40°F, no further action needed.

Campaign Bulletin CB782B: Drain coolant and replace with 55/45 (-36°F to -40°F) coolant mix.

CB782 Filing Instructions:

Once the work has been completed, dealers must submit the Field Modification claims in TAVANT.

1. Login to TAVANT at <https://warranty.thermoking.com/login.action>.
2. Click the Create Claim link under the Go To section in TAVANT.
3. Select Claim type 'Field Modification'.
4. Enter the unit serial number.
5. Select Field Modification Code 782A, 782B.
6. Enter the remaining information:
 - a. Work Order Number.
 - b. Enter Diesel Hours.
 - c. Enter Electric Hours (optional).
 - d. Enter the date of repair.

7. Verify that all the information has been entered correctly and click the continue button.
8. The labor section will be completed automatically.
9. The parts section will be completed automatically.
10. Select the technician's name from the drop-down list.
11. Enter comments to the condition found, work performed and claim notes as needed.
12. Click Save to keep the draft claim to be completed later OR click Validate to review claim summary.
13. Verify that all the information is correct and click Submit. If changes are needed, click Edit to go back to claim page 2.