

#### SIB 54 02 25

2025-03-27

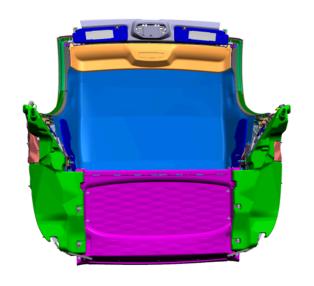
# CLICKING SOUND HEARD FROM THE CONVERTIBLE TOP FRONT BOW/COWL PANEL AREA

$\boxtimes$	THIS REPAIR IS MOBILE FRIENDLY
	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

## **MODEL**

E-Series	Model Description
G29	Z4 Roadster

## **SITUATION**



While driving on an uneven road, a "clicking" sound is heard from the front bow/cowl panel area of the convertible top.

The clicking sound is emanating from the orange panel in this illustration.

Note: See attached video BV 54 01 25.

# **CAUSE**



Mounting clips for the front bow panel are worn. The clips are circled in red.

## **CORRECTION**

Replace the four mounting clips that secure the front cowl panel to the convertible top.

## **PROCEDURE**

- 1. Verify the customer's concern.
- 2. Remove the front cowl panel following repair instructions listed in ISTA/AIR 54 34 127.
- 3. Replace the four mounting clips the secure front cowl panel to the convertible top.
- 4. Reassemble the vehicle and verify the repair.

## PARTS INFORMATION

To determine the part number(s) that applies to the specific vehicle being repaired, enter the VIN / chassis number into either ETK or AIR, this will consider the specific equipment and/or options that are fitted to the vehicle.

Part Number	Description	Quantity
54 34 9 449 199	Mounting clip trim	4

## **CLAIM INFORMATION**

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

#### Diagnosis

<b>Labor Operation</b>	Description	Labor Allowance
51 00 001*	Localizing body complaint(s) (Work time)	WT FRU
Or:		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU

And, with the diagnosis above that is applicable to your center together with the work below that was performed.

<b>Labor Operation</b>	Description	Labor Allowance
54 34 127	Removing and installing the windshield panel trim (Main work)	As applicable
Or:		
54 34 627	Removing and installing the windshield panel trim (Plusposition)	As applicable

If you are using a Main labor operation code for another repair, then use the Plusposition labor operation code 54 34 627 instead of 54 34 127

Work time labor operation codes 51 00 001 and 00 58 500 are not considered Main labor operations.

(\*) Based on which one applies to your center, please refer to **SI B01 01 20 or B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

### BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

#### FEEDBACK REGARDING THIS BULLETIN

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	Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials Videos 54 01 25