



STAR ONLINE PUBLICATION



Case Number: S2508000014 REV. B

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Symptom/Vehicle Issue: Security Gateway (SGW) Module is Setting Diagnostic Trouble Code (DTC) U3033-00 Control Module Security Certificate Missing or Invalid

Customer Complaint/Technician Observation: There will be no owner complaint associated with the DTC. The technician will observe DTC U3033-00 as active when scanning some vehicles.

Discussion: If the security gateway module has set the security module certificate missing or invalid DTC, it is being set erroneously. This DTC does not have any customer related symptoms affecting a vehicles operation. No service repairs and or parts replacements should be attempted for this specific DTC, the DTC will always appear as active.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.