

Preview Solution CBR-2456-1

Volvo Chassis - VN(4) - Infotainment Update For Missing Applications

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Valid For

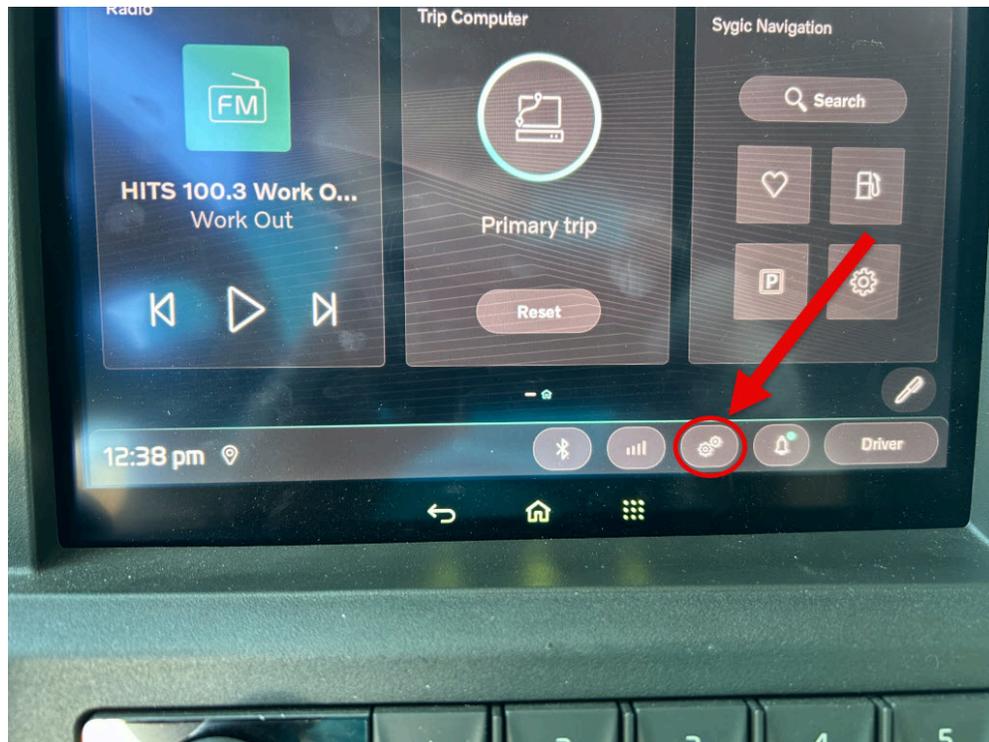
Volvo Chassis - VN(4) model year 2025 to current

This CBR solution provides guidance on updating the infotainment system when customer is missing applications in the display.

Update Procedure

1. Access System Settings

- Navigate to the **Services and Entertainment Module (SEM)** display.
- Select **System Settings** at the bottom of the screen.



2. Locate Infotainment Update

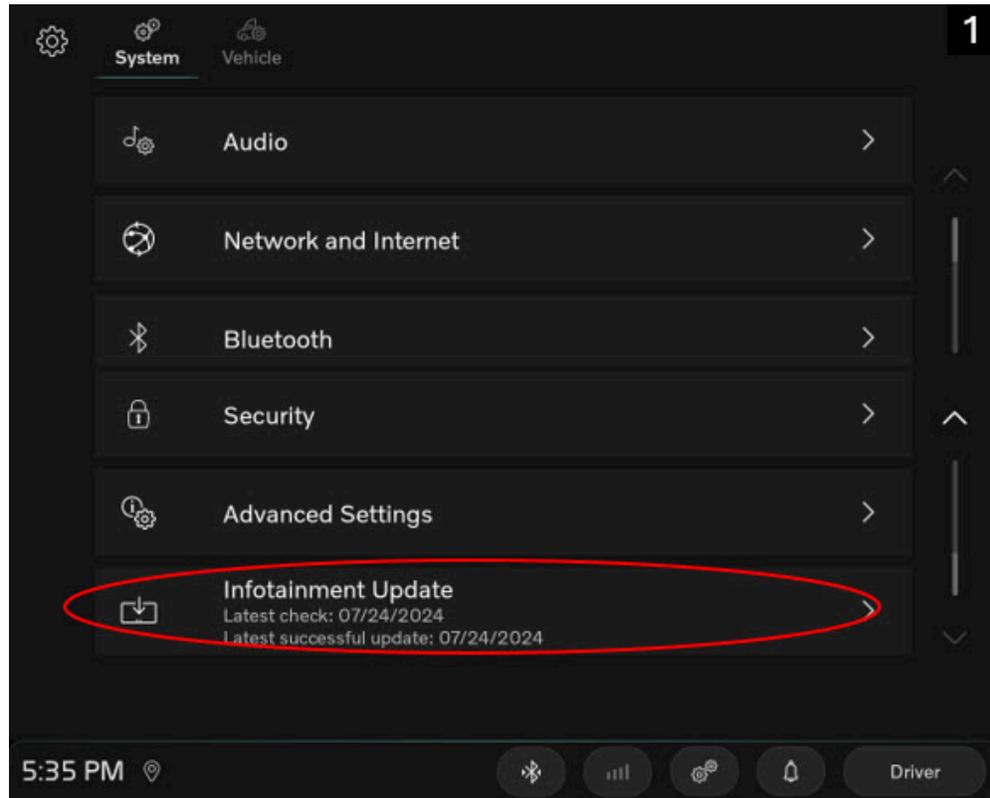
- Go to the **System** tab.

Live UI

- Scroll to the bottom of the menu.

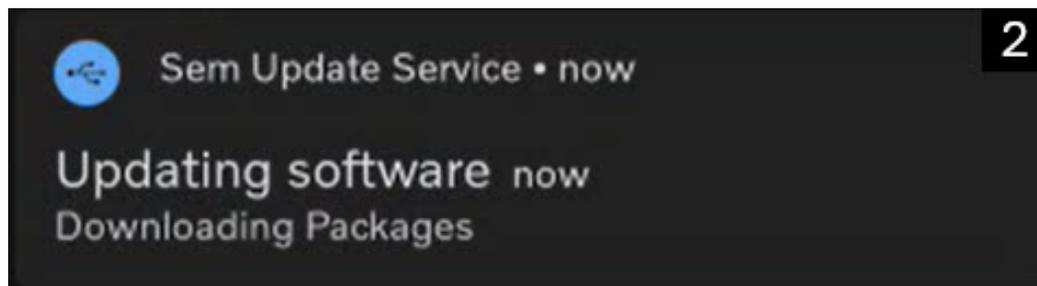
3. Start the Update

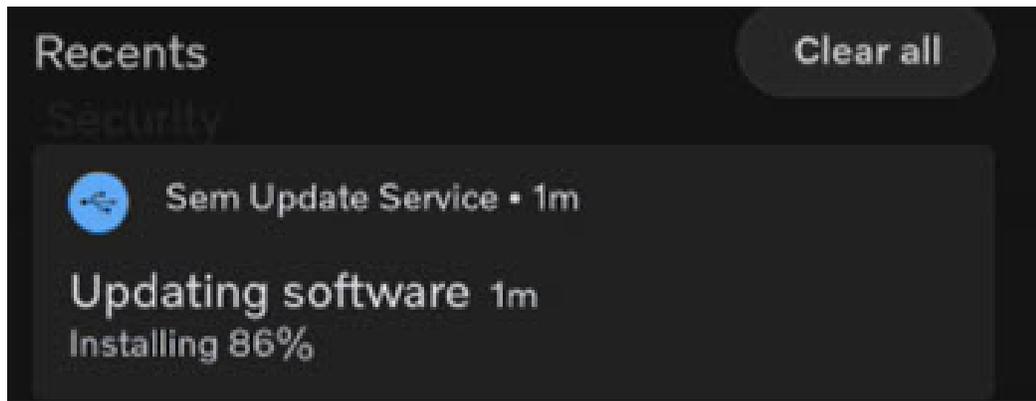
- Select **Infotainment Update** to initiate the update process.



4. Monitor Update Progress

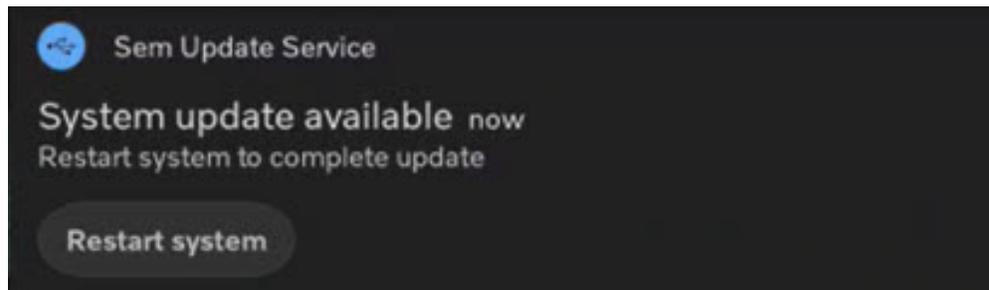
- After clicking **Update**, swipe down on the **notification bar** to track progress.
- The update will display progress from **1% to 100%**.





5. Complete the Installation

- Once the update is completed and the software is installed, a restart prompt will appear.
- Perform a **vehicle mode change** (for instance if your in pre-run transition to vehicle mode parked then back to pre-run) with the door closed.
- Click **Restart System** to finalize the update.
 - In some cases it may say Restart Failed. In that instance cycle the **Maintenance Disconnect Switch (MDS)** and try again.



6. Repeat if Necessary

- If multiple updates are required, repeat the process until all updates are executed.
- **Note:** Depending on the vehicle's age, this process may need to be completed up to **four times** before all application are available.

Related links and attachments

No links or attachments available



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