



MAZDA DEALER EMAIL

March 20, 2025

Attention: Mazda Sales, General, Parts and Service Managers

Subject: Announcement of Emission Recall 7325C – Hybrid System Warning Light May Turn On Affects 2024-2025MY CX-90 and 2025MY CX-70 PHEV vehicles

Dear Mazda Dealer Colleagues,

Mazda Motor Corporation has decided to conduct an Emission Recall on certain 2024-2025 CX-90 and 2025 CX-70 PHEV vehicles. Please see the description, model, year, and VIN range below for all vehicles in this campaign. There are 38,812 vehicles affected by this concern in the U.S. and U.S. Territories. Vehicles produced and sold by Mazda Canada Inc. are also included in this campaign and should be repaired if presented to your dealership following Mazda Warranty policy 3.30.

Subject VIN and production date ranges:

Model	Subject VIN range	Subject production date range
2024-2025 CX-90 PHEV	JM3KK**** R1 100054 – 189844 JM3KK**** S1 189864 - 237374	From December 28, 2022, through March 14, 2025
2025 CX-70 PHEV	JM3KJ**** S1 100013 - 128359	From December 5, 2023, through March 14, 2025

****Only VIN's within these ranges AND with an "OPEN" campaign in eMDCS are affected**

STOP DELIVERY OF AFFECTED VEHICLES: MAZDA SALES AND SERVICE TEAMS - ACTION ITEM: There are approximately 5,197 vehicles in stock at U.S. Mazda dealers which must be repaired prior to delivery. All Mazda dealers must quarantine any affected new, used or CPO in-stock vehicles until the repair is completed. The affected dealer inventory list was provided to each District Service Manager with the notification of this dealer email. Once completed, the car can be delivered, and the Warranty claim can be submitted later without penalty since the car has been repaired.

To All Mazda Dealers: Failure to properly perform any recall repair is a direct violation of Paragraph 14(F) of the Dealer Agreement and can cause one or more of the following: Mechanical breakdown or failure, crash or injury, Dealership penalties/fines by Mazda and CARB/EPA, increased liability risk for the dealership, Missed Recall penalties, loss of customer trust and a poor Customer Experience.

Concern Outline: All vehicles can be repaired immediately upon receipt of this Mazda Dealer announcement by following the repair and warranty claiming procedures housed in Mazda Global Service Support (MGSS).

On certain subject vehicles, during normal driving, a temporary decrease in insulation resistance may be detected, which could be mistakenly judged as an electric leakage, causing the hybrid system warning light to turn on and the leakage detection message to be displayed. The DTC P0AA6:00 may be stored in memory. In such a condition, once the vehicle power is switched off, it may become impossible to restart the vehicle due to fail-safe mode activation.

Repair Outline: Reprogram the PCM with the Mazda Modular Diagnostic System (M-MDS), using Mazda Diagnostic and Repair Software (MDARS). The DTC code that may appear is P0AA6:00 - High voltage insulation malfunction: Decrease in vehicle insulation resistance. The software update will re-calibrate electrical leakage detection criteria and allow vehicle re-start. Legitimate electrical leakage faults can still be detected and store DTC P0AA6:00. **If DTC P0AA6:00 - High voltage insulation malfunction: Decrease in vehicle insulation resistance is still present after repair of the 7325C Recall, please diagnose the issue using the Workshop Manual or search for a current Technical Service Bulletin.**

Owner Notification: Mazda will notify owners of affected vehicles for this campaign no later than May 19, 2025, and will likely be sooner. Owners will be asked to bring their vehicle to the nearest Mazda dealership for repairs. As a reminder if any vehicle is repaired prior to the mailing date, no Owner Letter will be mailed.

Parts Ordering: There are no parts required for this campaign.

To help you effectively perform this recall, Mazda has developed the following resources:

1. Repair Procedures will be posted to MGSS by the end of today and viewable through a View Content Search. Keyword searching will be available on the next business day. The Parts and Warranty Information will be posted no later than March 21, 2025.
2. For Warranty questions, please contact the Warranty Hotline at warrantydept@mazdausa.com
3. For parts questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 Option 2.
4. For recall related questions, please fill out the Dealer Recall Help Form located on [OneMazda](#).

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries. We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign are greatly appreciated.

Sincerely,

Mazda North American Operations

Travis Young

Manager, Recalls

Technical Services Division