

REFERENCE:	TSB: 14-008-25 GROUP: 14 - Fuel System	Date:	March 29, 2025	REVISION:	–
VEHICLES AFFECTED:	2024 - 2026 (M1) Jeep Compass (Brazil) 2024 - 2026 (N4) RAM Rampage This bulletin applies to vehicles built on or after August 23, 2024 (MDH 0823XX) and on or before February 28, 2025 (MDH 0228XX) equipped with a 2.0L I4 Turbo Diesel Engine (Sales Code EBT) or a 2.2L I4 FAMB Turbo Diesel Engine (Sales Code EBK).	MARKET APPLICABILITY:			
		<input type="checkbox"/> NA		<input type="checkbox"/> MEA	
		<input checked="" type="checkbox"/> SA		<input type="checkbox"/> IAP	
		<input type="checkbox"/> EE		<input type="checkbox"/> CH	
CUSTOMER SYMPTOM:	Customers may experience the following: <ul style="list-style-type: none"> Engine will not start. 				
CAUSE:	Fuel pump				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 25-048, date of issue March 29, 2025. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

REPAIR SUMMARY:

This bulletin involves possibly replacing the fuel pump module.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
14-50-01-9C	Fuel Pump - Inspect (0 - Introduction)	14 - Fuel System	0.2 Hrs.
14-50-01-9D	Fuel Pump - Inspect and Replace (M1) (0 - Introduction)	14 - Fuel System	0.7 Hrs.
14-50-01-9E	Fuel Pump - Inspect and Replace (N4) (0 - Introduction)	14 - Fuel System	0.8 Hrs.
Failure Code	ZY	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	7098215 - EMEA 68741586AA - NA	Module, Fuel Pump/Level Unit	For Engine 2.0L
1 (AR)	7098216 - EMEA 68741585AA - NA	Module, Fuel Pump/Level Unit	For Engine 2.2L
1 (AR)	7096922 - EMEA 68727309AA - NA	Fuel Pump Joint	

NOTE: Only for the Brazil and Argentina markets: New parts requests will only be approved with the inclusion of the order on the "Recall Order with VIN" screen in CSPS, in accordance with the Standard Procedure "00 - Request for campaign parts," published in the Service Library.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Cycle ignition on/off five times (with a six second pause between each cycle).
2. Attempt to start the vehicle.
3. Does the vehicle start?
 - YES >>> This bulletin has been completed. Use Inspect LOP (14-50-01-9C). Perform further diagnostics.
 - NO >>> Repeat [Step 1](#) and [Step 2](#) up to four times.
4. Does the vehicle start now?
 - YES >>> This bulletin has been completed. Use Inspect LOP (14-50-01-9C). Perform further diagnostics.
 - NO >>> Proceed to [Step 5](#).
5. Replace fuel pump module. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info>1040A70 - Conjunto Bomba Submersa Completa de Comando Indicador de Nível de Combustível (Elétrica) - Remoção/Recolocação.

POLICY:

Reimbursable within the provisions of the warranty.

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