

Technical Service Bulletin (TSB)
Missing Key Fob With Remote Control

REFERENCE:	TSB: 08-036-25 REV. A GROUP: 08 - Electrical	Date:	March 27, 2025	REVISION:	08-036-25
VEHICLES AFFECTED:	2025 (GC) Alfa Romeo Tonale This bulletin applies to vehicles built on or before December 31, 2024 (MDH 1231XX).		MARKET APPLICABILITY:		
			<input checked="" type="checkbox"/> NA	<input type="checkbox"/> MEA	
			<input type="checkbox"/> SA	<input type="checkbox"/> IAP	
			<input type="checkbox"/> EE	<input type="checkbox"/> CH	
CUSTOMER SYMPTOM:	Customers may experience the following:				
	<ul style="list-style-type: none"> Second key fob is missing. 				
CAUSE:	Plant sequencing issue				

This bulletin supersedes Technical Service Bulletin (TSB) 08-036-25, date of issue February 15, 2025, which should be removed from your files. All revisions are highlighted with ****asterisks**** and include an updated LOP, part number, additional Special Tools table and Repair Procedure step.

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 25-017, date of issue February 15, 2025. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

REPAIR SUMMARY:

This bulletin involves ordering a new key fob and handing the it to the customer or placing it in the vehicle.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-80-44-99	Transmitter, Integrated Key FOB - Supply and Program (0 - Introduction)	6 - Body and Electrical	0.2 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1	**7TB32JXWPA**	Integrated Key Fob	

**SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	–	–**

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Order a second key fob using the vehicle's VIN number.
2. **Program the key fob to the BCM. Refer to the detailed procedures available in DealerCONNECT > Service Library> under: 08 - Electrical / 8E - Electronic Control Modules / Module, Body Control (BCM) / Removal and Installation.**
3. Deliver key fob to the customer or place in the vehicle.

POLICY:

Reimbursable within the provisions of the warranty.

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