

## Model series 223/296/297 Augmented Reality Head-Up Display driver's settings lost

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Topic number	LI54.30-P-075652
Version	4
Function group	54.30 - Instrument cluster, display instruments, hazard warning device
Date	3/31/25
Validity	Model series 223, 296, and 297 with SA code 445 Augmented Reality Head-Up Display (AR HUD)
Reason for change	Validity adapted only for vehicles 804 and older

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### Complaint

The last settings for the Augmented Reality Head-up Display (AR HUD) may not always be saved and the settings are reset to the default state.

### Cause

Instrument Cluster control unit (N133/1) software

### Remedy

Update the Instrument Cluster control unit (N133/1) software.

### Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms
Communication/information > Information display > Displays > Head-up display > Function > Malfunction
Communication/information > Information display > Displays > Head-up display > Function > Difficult to read
Communication/information > Information display > Displays > Head-up display > Function > Height adjustment fault

# XENTRY Tips

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Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			820EBF1	Please reference LI document number in the warranty claim