

Technical Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



Subject: SUNVISOR(S) DO NOT STAY IN FULLY RETRACTED POSITION	Bulletin No.: 09-012/25
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BULLETIN NOTES

APPLICABLE MODEL(S)/VINS

2020-2025 CX-30 (Mexico built)
2019-2025 Mazda3 (Japan built)
2019-2025 Mazda3 (Mexico built)

DESCRIPTION

Some vehicles may experience a sunvisor that does not stay in the fully retracted position (as shown below). The left and/or right side sunvisor may lower slightly due to its own weight. The part where the sunvisor connects is broken, so the spring cannot hold the sunvisor in the fully retracted position.



To eliminate this concern, the stay holder and spring holder have been reinforced.

Customers having this concern should have their vehicle repaired using the following repair procedure.

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REPAIR PROCEDURE

1. Verify customer concern.
2. Replace the affected side sunvisor with the modified part according to the instructions on MGSS.
 - Mazda3: SUNVISOR REMOVAL/INSTALLATION
 - CX-30: SUNVISOR REMOVAL/INSTALLATION
3. Verify the repair.

PARTS INFORMATION

Parts Number	Description	Qty.	Notes
****-69-270*-**	Sunvisor	1	Right Side
****-69-320*-**	Sunvisor	1	Left Side

NOTE:

- Confirm the correct part number(s) in the GEPC using the subject vehicle VIN.
- Replace the affected side sunvisor (left and/or right).

WARRANTY INFORMATION**NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	43
Damage Code	9A
Causal Part No.	****-69-270* or ****-69-320*
Quantity	1
Operation No. and Labor Hours	XXWZTXRX / 0.3 Hrs.

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