



Bulletin No.: PIT6363

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Preliminary Information

PIT6363 Door Speakers Inoperative Following a Remote Start Event Using Key Fob

Models

Brand: Cadillac XT4 **Model:** XT4 **Model Years:** 2024 - 2025 **VIN:** All **Engine:** All All **Transmissions:** All

Involved Region or Country	North America
Additional Options (RPO)	UQG
Condition	The customer may comment that their door speakers are inoperative when they use their fob to remote start the vehicle, prior to vehicle operation.
Cause	Under Investigation

Correction:

Engineering is currently investigating the issue, do not replace any parts at this time.

The audio will typically recover after a key cycle or a sleep cycle.

In the interim, we recommend that the customer avoid using the key fob to remote start their vehicle to prevent loss of audio.

Instead, the customer should use the Cadillac app to remote start their vehicle or use the ignition button to start the vehicle.

The PI will be updated or replaced with TSB once a determination has been made.

Version History

Version	1
Modified	03/31/2025 - Created on.