



STAR ONLINE PUBLICATION



Case Number: S2508000024

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Symptom/Vehicle Issue: Flo Charger Not Charging

Complaint/Technician Observation: There is known issue that the xF product does not work with the latest model of the "FLO" HV Battery chargers. This condition is being investigated.

A software improvement is expected to be available in April.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.