



**Bulletin No.:** PIT6352A  
**Published date:** 03/27/2025

## Preliminary Information

### PIT6352A Service High Voltage System Message P29BB

#### Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Cadillac	LYRIQ	2025	All	All All	All
Cadillac	OPTIQ	2025	All	All All	All
Cadillac	VISTIQ	2026	All	All All	All
Chevrolet	Blazer EV	2024 - 2025	All	All All	All
Chevrolet	Equinox EV	2024 - 2025	All	All All	All

<b>Involved Region or Country</b>	North America
<b>Condition</b>	<b>A vehicle may come to the dealer with a service high voltage system message, reduced propulsion or other warning message. On inspection code P29BB will be found.</b>
<b>Cause</b>	<b>Software Anomaly</b>

#### Correction:

**Do not replace the high voltage heater for this code.**

**Clear codes and recheck the heater for proper performance. (follow circuit system verification in SI for code P29BB to test performance).**

**Advise the customer that engineering is currently working on a design enhancement.**

**Advise the customer that at least once every 23 hours the HVAC system should be turned to full hot for at least two minutes to prevent a recurrence of the concern.**

**If the ambient temperature is 20 deg C / 68 deg F or warmer it is not necessary to turn the heat on as described above.**

**If after clearing the code P29BB immediately returns or the heater does not pass the performance test, diagnose and repair the vehicle as necessary following SI diagnostics.**

#### Additional SI Keywords

calibration, heat, heater, high, P29BB, service, software, voltage

#### Version History

<b>Version</b>	2
<b>Modified</b>	<b>03/12/2025 - Created on. 03/27/2025- Updated Models.</b>

