



Bulletin No.: PIT6359

Published date: 03/24/2025

Preliminary Information

PIT6359 Super Cruise Unavailable- No Road Information

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Cadillac	CT6	2018 - 2020	All All	All	All
Cadillac	XT6	2020 - 2025	All All	All	All

Involved Region or Country	North America
Additional Options (RPO)	UKL
Condition	When attempting to activate super cruise a message is displayed "super cruise unavailable- no road information".
Cause	Anomaly in the radio causing the WIFI hotspot to disable when the data plan is expired.

Correction:

**Verify that WIFI settings are turned on in the radio so the MAP module can get a signal to update over the air maps.
If WIFI is turned on follow SI diagnostics.**

Additional SI Keywords

cruise, info, information, map, message, module, radio, road, settings, super, supercruise, wifi, WIFI, unavailable, update

Version History

Version	1
Modified	03/24/2025 - Created on.

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