



## Preliminary Information

### PIT6110E Crank No Start / SES MIL / DTC P062B

#### Models

Brand:	Model:	Model Years:	VIN: from to		Engine:	Transmissions:
Cadillac	Escalade	2021 - 2025	All	All	L84 or L87	All
Cadillac	Escalade ESV	2021 - 2025	All	All	L84 or L87	All
Chevrolet	Silverado 1500	2023 - 2025	All	All	L84, L87, or LZ0	All
Chevrolet	Silverado 2500	2021 - 2025	All	All	L8T	All
Chevrolet	Silverado 3500	2021 - 2025	All	All	L8T	All
Chevrolet	Suburban	2021 - 2025	All	All	L84 or L87	All
Chevrolet	Tahoe	2021 - 2025	All	All	L84 or L87	All
GMC	Sierra 1500	2023 - 2025	All	All	L84, L87, or LZ0	All
GMC	Sierra 2500	2021 - 2025	All	All	L8T	All
GMC	Sierra 3500	2021 - 2025	All	All	L8T	All
GMC	Yukon	2021 - 2025	All	All	L84 or L87	All
GMC	Yukon XL	2021 - 2025	All	All	L84 or L87	All

Involved Region or Country	North America, Canada, Mexico, Europe, Kazakhstan, Uzbekistan, Russia, Middle East
Condition	Some customers may experience a SES MIL and a possible crank no start condition. When checking for DTC's a P062B will have set in the ECM.
Cause	Engineering is still aware of this condition.

#### Correction:

Engineering is currently investigating this condition and after reviewing the issue they have found that the condition can typically be repaired by the following:

1. First follow normal SI diagnostic.
2. If the condition is not repaired or a root cause is not found, clear all DTCs, then disconnect the 12 volt battery for several minutes and reconnect.
3. In some cases, if this condition is not repaired after following the above direction, then replace the ECM.

#### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the appropriate labor operation for the repair being performed. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

For vehicles repaired under the Emission coverage, use the appropriate labor operation for the repair being performed. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4086018*	Use to perform Step 2. Check and clear all DTCs. Perform a battery disconnect and reconnect.	0.4 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

**Version History**

Version	6
Modified	01/11/2024 - Created on. 04/26/2024 - Update to the model list. 06/27/2024 - Update to the Cause, Correction and Warranty sections. 08/23/2024 - Update Model List and Correction Section 09/17/2024 - Update the Correction and Warranty sections 03/24/2025 - Updates to the models and correction sections