



SERVICE CAMPAIGN 75-05 LCI Leveling Pump Connection
AFFECTED MODELS: 2025 VIEW & NAVION 524T

<Date>

«DEALER»
«ADDRESS»
«CITY» «STATE» «ZIP»
«COUNTRY»

PLEASE FORWARD THIS INFORMATION TO YOUR RV SERVICE MANAGER

Winnebago Motorhomes is conducting a Field Service Campaign on certain 2025 View and Navion 524T models. This campaign will inspect the LCI leveling pump connection to ensure proper weather seal.

Affected Vehicles and Owner Notification

Attached to this letter is a list of subject vehicles which were shipped to your dealership. Customers with affected vehicles are being sent a letter notifying them of the service campaign. Customers are directed to contact a Winnebago Motorhome dealer for the service campaign to be performed at no cost to them. A copy of the customer notice is provided for your information.

Repair Procedure:

Refer to instruction sheet provided with parts kit or posted on WinPortal.

Parts Information:

The part order should be placed as an R: Recall type order. You will need the campaign dealer number and the Winnebago serial number for the affected vehicle to place the order. Multiple serial numbers may be placed on a single order.

Campaign Dealer Number: 7851

Quantity	Part Description	Winnebago Industries Part Number
1	PUMP HARNESS SEAL CAMPAIGN	SC7851-25-705

Reimbursement

When the service has been completed, submit a warranty claim using the operation number and TIC code listed below.

DESCRIPTION	OPERATION NUMBER	TIME ALLOWANCE	TIC CODE
LCI Pump Harness Seal	05750599	0.4	7505SB

If the vehicle is out of warranty, use service authorization 93G7505T when filing your claim.

FINAL CLAIMS NEED TO BE SUBMITTED BY OCTOBER 31, 2025.

Perform this procedure on all subject vehicles currently in your inventory. DO NOT DELIVER ANY SUBJECT UNITS TO A CUSTOMER UNTIL THIS CORRECTIVE ACTION HAS BEEN TAKEN.

If You Need Assistance

If dealer technical assistance is needed, please contact the Winnebago Motorhome Technical Service Department at (866) 653-4329 from 8:00 a.m. to 4:00 p.m. Central Time or by e-mail at: techservice@wgo.net.

Thank you for your cooperation.

Winnebago Motorhomes



**FOR YOUR INFORMATION
- COPY OF OWNER NOTICE -**

**RE: BODY SERIAL NUMBER
CHASSIS SERIAL NUMBER**

Dear Winnebago RV Owner:

When you purchased your new Winnebago RV, you also received our commitment to provide you with a quality product and our dedication to continuing customer satisfaction. In keeping with this commitment, we are notifying you of a service campaign that may affect your Winnebago RV.

Winnebago is conducting a Field Service Campaign on certain 2025 View and Navion 524T models. This campaign is to inspect the LCI leveling pump connection to ensure proper weather seal.

Our records indicate that you have purchased a vehicle with the serial number which appears above.

What We Will Do

Your Winnebago dealer will inspect the LCI leveling pump connection and ensure it is properly weather sealed.

What You Should Do

Contact your Winnebago dealer to arrange for a service appointment. Please allow sufficient time for your dealer to process your vehicle on the date of the appointment. The actual repair will take approximately one hour however your dealer may require additional time to process your coach.

Important

This campaign and offer to provide service is at NO COST TO YOU and is valid until October 31, 2025, at which time the campaign will be closed.

If You Need Assistance

If you have questions or need assistance, please contact Winnebago Motorhome Customer Care at (800) 537-1885 Monday through Friday from 8:00 a.m. to 4:00 p.m. Central Time or by email at customercare@wgo.net.

We are sorry to cause you this inconvenience. We have taken this action in the interest of your continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Thank you for choosing a Winnebago RV.

Winnebago Motorhomes
Forest City, IA 50436



LCI Leveling Pump Connection

Classification

Field Service Campaign

Model

View & Navion 524T

Model Year

2025

Disclaimer: Read the entire instructions carefully before starting the procedure. If you have any questions, please contact the Winnebago Motorhome Technical Service Department by calling 1-866-653-4329 or by emailing techservice@wgo.net. This document is confidential and is intended for dealer use only.

Condition

The LCI leveling pump connection may be missing the weather seal that protects the pin connections. If weather seal is missing, check for corrosion on the pins.

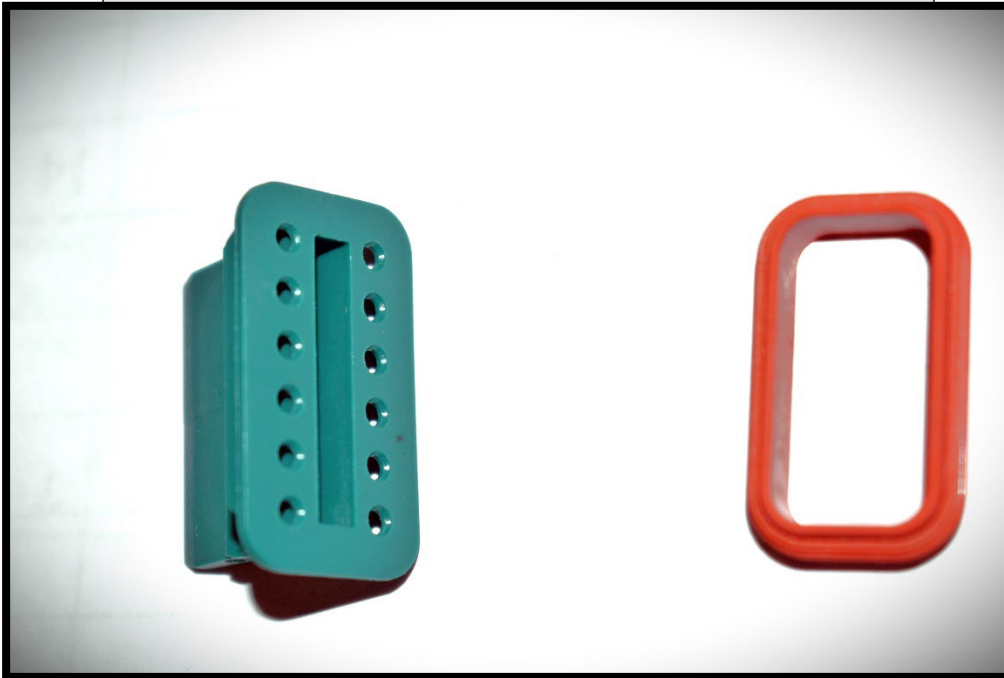
Correction

Inspect LCI connection, check for pin corrosion and weather seal. Follow the steps and procedures to fix the vehicle's LCI Leveling Pump Connection failure. If this does not fix the issue contact the Winnebago Motorhome Technical Service Department by calling 1-866-653-4329 or by emailing techservice@wgo.net.

	Part Number	Description	Quantity
Part Required	SC7851-25-705	Pump Harness Seal Service Campaign	1

Parts/Kit Image Reference

Wedglock & Weather Seal (SC7851-25-705)



Steps & Procedures

1. Inspection of Weather Seal on LCI Leveling Pump Connection

Objective: Inspect for proper fitting of the weather seal.

1. Ensure the vehicle is off. Visually examine the LCI leveling pump connection to determine if the weather seal that protects the pin connections is missing. Disconnect both connections to inspect. (See Figure 1 – Highlighted in Red)
2. If the weather seal is missing, or not properly placed, proceed to inspect the pins for any corrosion. The grommet is Orange. (See Figure 2 for example of how it is NOT supposed to be)

2. Inspection of Pins for Corrosion

Objective: Examine pins for corrosion.

1. Carefully examine the pins on the LCI leveling pump connection.
2. Look for signs of corrosion, such as discoloration, pitting, or buildup of residue on the surface of the pins. (See Figure 3 – Green arrows)
3. If corrosion is found, proceed to Step 3.

3. Cleaning of Corroded Pins

Objective: Clean pins with contact cleaner and apply dielectric grease sparingly.

1. Using contact cleaner, clean the pins from any possible corrosion.
2. Ensure cleaner is dried off then use Dielectric Grease, placing a small amount on the pins.

Note: Do NOT fill up the connector's pins-cavity with contact cleaner or dielectric grease.

Figure 1

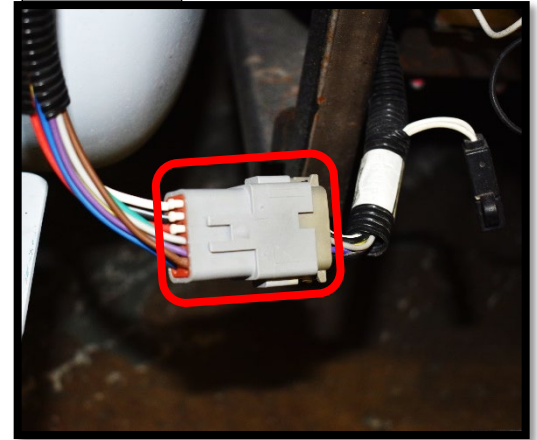
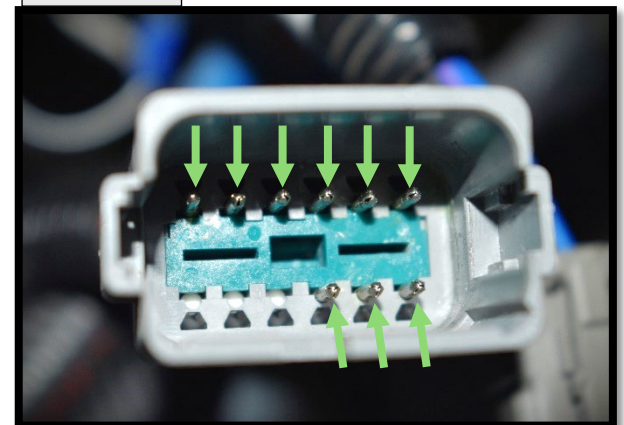


Figure 2



Figure 3



4. Inspect for loose or missing Wedgelock

Objective: Check for loose or missing Wedgelock and replace if necessary.

1. Ensure the Wedgelock is not loose in the connector (See Figure 5 – Green surface). If the Wedgelock is missing, replace it with the one provided in the parts Kit

5. Installation of Weather Seal

Objective: Install the weather seal securely after cleaning the connection surface.

1. Locate the weather seal supplied in the parts kit. (See Figure 4)
2. Carefully clean the surface of the connection to remove any dirt or debris.
3. Install the weather seal, pressing it firmly to ensure a proper fit. (See Figure 5 – Highlighted in Orange)

6. Functional Testing

Objective: Verify proper reconnection and functionality of the leveling pump.

1. Reconnect the LCI leveling pump. You must hear a Clicking noise signifying proper reconnection. (See Figure 6 – Green Highlight shows where connection should be clicking together)
2. Turn on the system and verify that the leveling pump is functioning correctly without any issues.
3. Visually inspect the connection to ensure the weather seal grommet is in place and shows no signs of damage.

Figure 4



Figure 5



Figure 6

