

Clicking / Ticking noise from underneath the vehicle

Topic number	LI27.35-P-079039
Version	1
Function group	27.35 - Valve body
Date	3/24/25
Validity	All 725.1 Transmissions
Reason for change	

Complaint

A clicking/ticking/taping noise from underneath the vehicle with engine off during ECO stop event or after parking

See video for example

Attachments	
File	Description
VB clicking.MP4	Example of the noise

Cause

Noise originates within the transmission valvebody

Remedy

Take a video from underneath vehicle recording the noise

Pull EEPROM data, Initial Quick Test, and Control Unit Log

Please open a TIPs case providing all data to assess next steps.

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

XENTRY Tips

Symptoms

Power transmission > Noises > Rattling
--

Operation numbers/damage codes

Op. no.	Operation text	Time	Damage code	Note
---------	----------------	------	-------------	------