

**Volvo Car USA LLC****Quality Bulletin**

Bulletin Title Service Action S10305: Door Handle, Model Year 2025 EX90		Group 83	NO S10305
Issuer (Dept.) Safety and Compliance	Car Market United States and Canada	Issue Date 2/24/25	Status Date 2/24/25
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A. SERVICE ACTION S10305 DESCRIPTION

Volvo Cars USA LLC and Volvo Car Canada LTD on behalf of the Volvo Car Corporation has decided to launch Service Action S10305 on certain model year 2025 EX90 vehicles.

Volvo Car Investigations have identified that all four (4) door handles may not deploy enough when opening and there might be a clunking noise when the handle is closing.

The corrective action is to adjust all four (4) door handles.

S10305 affects 2,086 vehicles in the U.S and 198 in Canada.

B. VEHICLES INVOLVED

NOTE: RETAILER MUST CONFIRM VEHICLE ELGIBILITY PRIOR TO BEGINNING THE REPAIR FOR THIS SERVICE ACTION. VEHICLES IN RETAILER INVENTORY MUST BE REPAIRED PRIOR TO SALE.

Vehicle eligibility must be confirmed in TIE:

- **Vehicle eligibility can be confirmed in TIE using the “Vehicle Info” tab and entering the VIN. Please use the “Claim Type” button to see if S10305 is available and use the performed column to see if the vehicle is eligible.**

All vehicles must be checked for any incomplete recalls, service campaigns or service upgrades. All open Recalls, Service Campaigns or Service Actions repairs must be completed.

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C. PARTS INFORMATION

Please refer to the Parts Bulletin if available.

D. OWNER NOTIFICATION

No owner Notification.

E. VEHICLES IN RETAILER INVENTORY

Vehicles in retailer inventor must be repaired prior to sale.

F. RETAILER RESPONSIBILITY

Retailers must perform this service action at next point of contact on eligible vehicles regardless of miles or vehicle age. All work performed under this service action is free of charge to the owner. All eligible vehicles must have this service action completed prior to customer delivery.

G. TECHNICIAN COMPETENCY REQUIREMENT

The technician competency requirement for this repair is G2.

H. CLAIM INSTRUCTIONS

Labor reimbursement is effective at the time of release and may change in the future.

Claim Type: S10305

Cause Code: 02

CSC Code: XW

Main OP: 98781-2

Failed Part: 9139567 (No Parts Involved)

PN to be claimed as a Failing Part, and **do not submit for parts reimbursement** is **9139567**.

<u>Labor Operation</u>	<u>Description</u>	<u>Time</u>
98781-2	Handle outer side door adjust acc. to QB	0.7