

Technical Journal Title EX90 - SiriusXM not activated after PDS with "SAT Hardware Error"		Ref. No. TJ 37233.1.2	
Issuer (Dept.) Technical Service		Issue Date 1/30/25	Status Date 2/17/25
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3900	
Function Description Media, navigation and communication		Page Page 1 of 2	

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

*Updated with Software Product information

If the vehicle's Satellite Radio (SiriusXM) does not function, and a "SAT Hardware Error" message is displayed in the CSD when selecting SiriusXM, please see the advice under "Service"

CSD = Center Stack Display

CSC Customer Symptom Codes

Code	Description
2P	Satellite radio/Does not work

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
356							2025-9999		-	202417-999952

SERVICE:

DO NOT REPLACE PARTS FOR THIS ISSUE.

Please perform the following Software Product (SP) in VIDA: 32425175

This SP will perform a DHU factory reset and then trigger SiriusXM activation.

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

Technical Journal 37233.1.2

VST Operation Number

VST Operation Number	Description
36004-2	Software Control Module Downloading

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 3900.