

Technical Journal

TITLE:

PDS software upgrade - Best Practice

REF NO: TJ 37274.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7515 Polestar		ISSUE DATE: 2025-02-06	STATUS DATE: 2025-02-13
FUNC GROUP: 3808	FUNC DESC: Software	Page 1 of 2	

DESCRIPTION:

If you are performing a PDS software upgrade then follow advice under “Service”.

CSC Customer Symptom Codes

Code	Description
1Z	Service/repair/Software update failed

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
359							2024-9999		-	202402-202517

SERVICE:

Please follow the below revised order of task or check list while performing PDS software upgrade.

1. Perform a PDS software upgrade.
2. Bring the car from transport mode to normal mode (this includes removal of speed restriction)

The VIDA checklist is being updated and changes will be reflected soon.

Reference: Service Product Journal SJ 1002474 has been released.

Warranty claim info:

No warranty claim is accepted for this TJ.

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LABOR TIME:

Labor time subject to change without notice.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group 3808.