

Technical Service Bulletin

Topic	Bentayga V8 Kovomo and V6 (Hybrid) - Fuel Pressure Regulation - Numerous DTC's
Market area	Australia E04 Bentley rest Asia and Australia (6E04),China 723 Volkswagen (Anhui) Automotive CO (6723),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2062080/10
Level	EH
Status	Released for publishing
Release date	Mar 4, 2025

New customer code

Object of complaint	Complaint type	Position
engine -> fuel supply -> fuel supply line (low pressure)	component, automotive fluids -> damaged	> no instruction <
engine -> engine operation	functionality	
engine -> operation, engine control -> engine control module	control modules, services -> error message	

New workshop code

Object of complaint	Complaint type	Position
engine -> fuel supply -> low pressure fuel pump, tank side	functionality -> irregular	
engine -> operation, engine control -> engine control module	functionality -> misfire	
engine -> operation, engine control -> engine control module	electrical -> ground connection damaged	
engine -> operation, engine control -> engine control module	control modules, services -> with fault stored in the DTC memory	
engine -> operation, engine control -> engine control module	control modules, services -> measured value too high	
engine -> operation, engine control -> engine control module	control modules, services -> error message	

Vehicle data

Bentayga - V8 Kovomo and V6 (Hybrid)

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V14D9	2018	E		*	*	*
4V14D9	2019	E		*	*	*
4V14D9	2020	E		*	*	*
4V14D9	2021	E		*	*	*
4V14D9	2022	E		*	*	*
4V14D9	2023	E		*	*	*
4V14D9	2024	E		*	*	*
4V14D9	2025	E		*	*	*
4V14F9	2019	E		*	*	*
4V14F9	2020	E		*	*	*
4V14F9	2021	E		*	*	*
4V14F9	2022	E		*	*	*
4V14F9	2023	E		*	*	*
4V14F9	2024	E		*	*	*
4V14F9	2025	E		*	*	*
4V15D9	2024	E		*	*	*
4V15D9	2025	E		*	*	*
4V15F9	2024	E		*	*	*
4V15F9	2025	E		*	*	*

Documents

Document name
master.xml

Condition

Check Engine Lamp illuminated within the Driver Instrument Panel (DIP) with one or multiple DTC's as detailed below:

- ***P310B00 with symptom code 2636 - Low Fuel Pressure Regulation" Low Fuel Pressure Regulation"***
- ***P014800 Fuel Deliver Error"***
- ***P019100 Fuel Rail pressure Sensor 'A' Circuit Range/Performance***
- ***P018B00 - Fuel Pressure Sensor "B" Circuit Range/Performance with symptom code 17871***
- ***Misfire" DTC's***

There may be multiple DTC's and symptoms present due to fuel pressure regulation or fuel supply issues



CAUTION: Before proceeding the operative must confirm the following:

- ***Was the 17 digit VIN used when searching for this TPI within Elsa Pro?***
- ***Was this TPI evident within Elsa pro after using the vehicles applicable 17 digit VIN?***

If the answer was yes to both of these questions please continue with the onward instructions

Technical Background

In the event the customer complaint relates to the following:

- Customer experienced poor start up - proceed with the remaining instructions

NOTE: The operative must gather information regarding the Customer experience regarding when the issue occurred for example: Pre-conditions, warning lights and driveability at the time that the issue occurred, details when the vehicle was last refuelled and the grade of fuel used

The operative must now use the information contained within the "Measure" section to determine the correct analysis and repair procedure.

Revision history

- TPI 2062080/6 - Addition of DTC P018B00 - Fuel Pressure Sensor "B" Circuit Range/Performance with symptom code 17871 within the customer statement/workshop findings section
- TPI 2062080/7 - VIN range information removed from the Header data however the model year information has remained, VIN cut off information has been added within the Production change section
- TPI 2062080/8 - Parts information section revised to include Fuel pump control unit 4M4 906 121B - Or latest specification available part as per ETKA
- TPI 2062080/9 - Warranty accounting instructions updated

Production Solution



VERY IMPORTANT: The issue described should not be evident on vehicles post VIN SJAAM2ZV0NC012885, please be aware that this VIN is a 22 M/Y vehicle

In the event the issue is evident post the suggested VIN please raise a DISS query and await feedback before conducting any further work

Service

Check Engine Lamp Illumination with DTC P310B00 and symptom code 2636 - Engine Running Concerns, Fuel system issues

- ***"P310B00 Low Fuel Pressure Regulation – symptom code 2636"***
- ***"P014800 Fuel Deliver Error"***
- ***"P019100 Fuel Rail pressure Sensor 'A' Circuit Range/Performance***

- **"Misfire" DTC's**

1) If not already done, raise a DISS query.

2) Check **"Low fuel pressure, specified value"** and **"Fuel low pressure, actual value"** within the fault memory, refer to ECU **"01 – Engine Control Module 1"** - From **"Extended ambient conditions"** note the values of the **"Low fuel pressure, specified value"** and **"Fuel low pressure, actual value"** as shown in Figure 1.

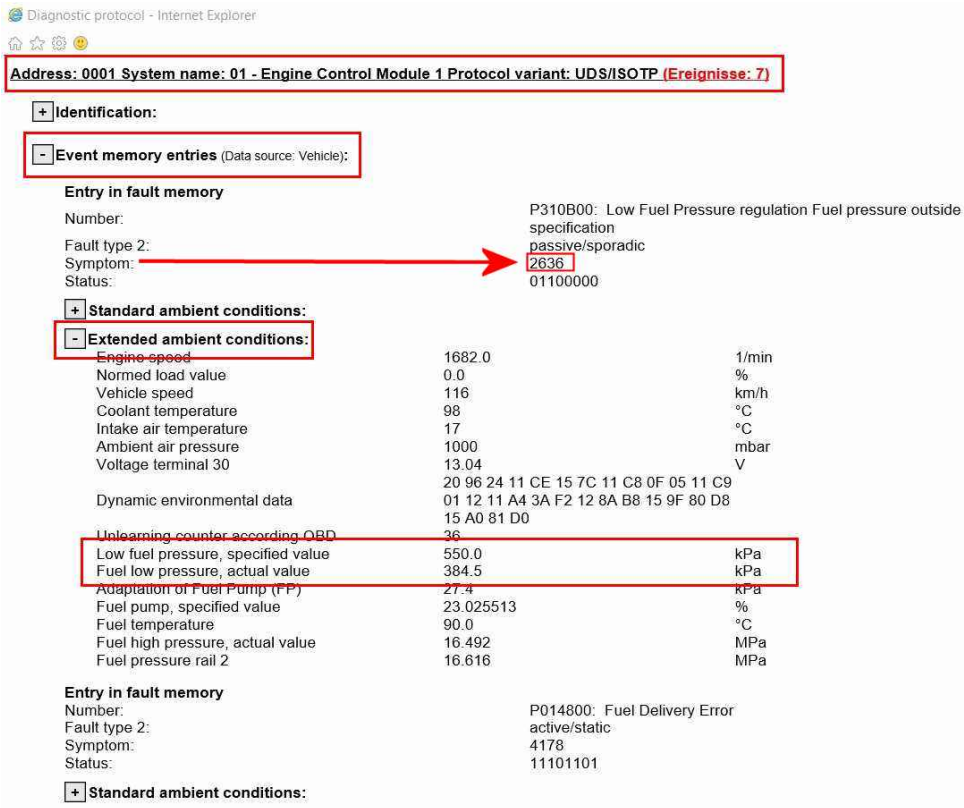


Figure 1

- If not already done, raise a DISS query, add the following results / information.

Note the **"Low fuel pressure, specified value"** and **"Fuel low pressure, actual value"** on the DISS query.

- Using ODIS *Measured values* check low fuel pressure when the vehicle is starting or idling – this should normally be 400 – 800 kPa
- Check the fuel system pressure at the fuel tank outlet with a pressure gauge, this should be the same as the figure measured with ODIS or approximately 100 kPa lower if the gauge is relative to atmospheric pressure
- After switching the engine off the pressure within the fuel system should remain at 400 kPa or above for at least ten minutes
- Check the fuel pump ECU electrical earth point condition, check for debris, cleanliness and tightness of earth point nut - if any issues were found - Rectify as required
- Record results on the DISS query, attach clear photograph(s)
- Check all fuel pump ECU connector pins for signs of contamination or damage. Check for any other concern that may lead to poor retention, high resistance or poor connection. Ensure issues noted during this inspection are corrected

3) Fit a new fuel pump control module with the part number of 4M4 906 121B - Or latest specification available part as per ETKA

- Clear any fault codes that may be present and conduct a short road test, make a note of any fault codes that are logged during the road test
- Should any issues be evident from any previous technical checks/inspection or for example:

DTC's logged during the road test

The issue can be reproduced

Repeat visit for the same issue

Fuel level shown in the DIP does match the actual amount of fuel which is in the tank (as applicable MWB's)

- The Operative MUST add any relevant information to the DISS query

Or

- Should no issues be evident, the car can be returned to the customer

Warranty

Warranty type - 110 or 910

Damage Service Number 20 66

Damage Code 01 00

5 seat

Time to remove and replace the fuel pump control unit (J538)

Labour Operation Code 20 70 19 50 - 10 TU

Remove and refit the rear seats

Labour Operation Code 72 48 20 05 Time - 100 TU

Remove and refit the rear seat subframe

Labour Operation Code 72 55 19 50 Time - 30 TU

Time to remove and refit the seat sill panel (left and right)

Labour Operation Code 68 05 20 00 - 40 TU

Time to remove and refit the boot side trim panel (left and right)

Labour Operation Code 70 03 20 00 - 70 TU

Self Diagnosis

Labour Operation Code 01 50 00 00

Time taken from diagnostic log (Maximum 10TU)

Remove and refit the luggage compartment trim

70 31 19 00 - 10TU

Remove and refit the DCDC converter (48v system vehicles only)

27051950 - 10 TU

4 seat

Time to remove and replace the fuel pump control unit (J538)

Labour Operation Code 20 70 19 50 -10 TU

Remove and refit the rear seats

Labour Operation Code 68 16 19 01 - 190 TU

Time to remove and refit the seat sill panel (left and right)

Labour Operation Code 68 05 20 00 - 40 TU

Time to remove and refit the boot side trim panel (left and right)

Labour Operation Code 70 03 20 00 - 70 TU

Self Diagnosis

Labour Operation Code 01 50 00 00

Time taken from diagnostic log (Maximum 10TU)

Time to remove and refit the luggage compartment trim

70 31 19 00 - 10TU

Time to remove and refit the DCDC converter (48v system vehicles only)

27051950 - 10 TU

Required Parts and Tools

Fuel pump control unit - 4M4 906 121B - Or latest specification available part as per ETKA