



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Key Cannot be Programmed to The Vehicle

Technician Observation: The technician is attempting to add or program keys to a 2024 WL Grand Cherokee or WS Grand Wagoneer and the keys do not program.

Discussion: If the key fobik programming is not successful and the programming procedures were followed, please do not try to reprogram the keys. Do not replace Radio Frequency (RFHUB) or keys for this concern. Engineering is aware of software issues on 2024 WL Grand Cherokee and WS Grand Wagoneer vehicles and they are working with the supplier to correct the issue. No further repairs should be attempted, the field will be notified when the software update becomes available.