

Technical Service Bulletin (TSB) Water Infiltration From Door Liner

REFERENCE:	TSB: 23-013-25 GROUP: 23 - Body	Date:	March 21, 2025	REVISION:	23-057-24
VEHICLES AFFECTED:	2024 (FG) FIAT 500e This bulletin applies to vehicles built on or after June 25, 2024 (MDH 0625XX) and on or before **September 25, 2024 (MDH 0925XX)** .	MARKET APPLICABILITY:			
		<input checked="" type="checkbox"/> NA		<input checked="" type="checkbox"/> MEA	
		<input checked="" type="checkbox"/> SA		<input checked="" type="checkbox"/> IAP	
		<input checked="" type="checkbox"/> EE		<input type="checkbox"/> CH	
CUSTOMER SYMPTOM:	Customers may experience the following: <ul style="list-style-type: none"> Passenger side kick plate and/or front carpet wet. 				
CAUSE:	Door liner damaged during assembly				

This bulletin supersedes Technical Service Bulletin (TSB) 23-057-24, date of issue December 04, 2024, which should be removed from your files. All revisions are highlighted with ****asterisks**** and include a corrected build date and Failure Code.

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 24-162, date of issue December 04, 2024. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

REPAIR SUMMARY:

This bulletin involves testing and inspecting for wetness and possibly replacing the door liner.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-20-22-AH	Kick Panel, Passenger Floor - Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
23-20-22-AJ	Kick Panel, Passenger Floor - Inspect and Replace Door Liner (0 - Introduction)	6 - Electrical and Body Systems	1.0 Hrs.
Failure Code	**ZY**	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	68656041AA - Mopar 52138087 - LATAM	Water Shield	Right Side

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
Trim Stick	C-4829A	Essential Tool

REPAIR PROCEDURE:

1. With the window rolled all the way up and door completely closed, apply a water stream to the selected area in [Fig. 1](#) for five minutes.



Fig. 1
Area To Water Test

2. Open the door and check the area in [Fig. 2](#) for wetness/drips.



Fig. 2
Area Of Potential Leak

3. Is there wetness/drips at the area?
 - YES >>> Proceed to [Step 4](#).
 - NO >>> This bulletin is complete. Use Inspection LOP (23-20-22-AH) to close the active RSU.
4. Replace the door liner. Refer to the detailed service procedures listed in DealerCONNECT>Service Library under: 7005E10 - Front Side Door Interior Panel - R.R.

POLICY:

Reimbursable within the provisions of the warranty.

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