



VEHICLE - WARRANTY BULLETIN

MARCH 19, 2025

Can-Am On-Road

BULLETIN 2025-2 | REVISION A

CAMPAIGN N° 2025-0002

⚠ CAUTION

All involved customers must be notified, all involved units must be corrected as per instruction herein.

Can-Am® Canyon Rear Suspension Learning

MODEL YEAR	MODEL	ENGINE
MY25	Canyon XT	1330 ACE

IMPORTANT

When receiving a vehicle for service:

- Always lookup the vehicle identification number (VIN) on the Knowledge Center to ensure all required recalls are performed.
- Always connect the vehicle to the BRP diagnostic software (BUDS) to ensure all required updates are performed.

PROBLEM

The suspension learning procedure was not performed at the factory on some Canyon XT models. This may lead to the compressor working continuously and a hard/stiff rear suspension.

SOLUTION

Perform the suspension learning procedure using BUDS2.

Verifying BUDS2 Version

✎ NOTE

Ensure that the BRP diagnostic software (BUDS2) is updated to the required versions.

1. Start BUDS2 and logon.
2. In BUDS2, go to:
 - ABOUT page
3. Validate the following:
 - App Version 24.2.2 or newer.



- ODX Version 25.1.0 or newer.
- OTX Version 25.5.0 or newer.
- EDB Version 25.6.0 or newer.
- Workspace Version 25.1.0 or newer.

If the information is different, log into BUDS2 using your BOSSWeb credentials to update BUDS2 versions.

Powering up the Vehicle When Using BUDS2

Never connect battery charger when using BUDS2.

NOTICE

Make sure the unit's battery is fully charged before undertaking this operation. Never use a battery charger to temporarily substitute the battery as it may cause the ECM to function erratically, or not at all.

NOTE

BRP strongly recommends the use of the power interface and power supply cables to stabilize the unit voltage when using the BRP diagnostic software (BUDS2) during software updates.

CORRECTIVE ACTION

1. Park the vehicle on a level surface.
2. Release the suspension air pressure. It may take two (2) or three (3) cycles to fully release all the air.
3. Inflate the rear tire to the recommended pressure. Refer to the label affixed to the vehicle.
4. Safely lift the vehicle until the rear wheel is off the ground (full droop).
5. Turn ignition key to ON.
6. Connect the vehicle to the BRP diagnostic software (BUDS2).
7. In BUDS2, go to:
 - *Settings* page
 - *Cluster* button

- *Settings* tab.
- *Configure Suspension*

NOTE

Never connect a battery charger when using BUDS2.

NOTICE

Make sure the unit's battery is fully charged before undertaking this operation. Never use a battery charger to temporarily substitute the battery as it may cause the ECM to function erratically, or not at all.

8. Click on *Learn* button.
9. Ensure the measurement is as follows.

SUSPENSION MEASUREMENT

Canyon XT	392 mm
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10. If the value is not as specified, correct it in BUDS2.
11. Lower the vehicle to the ground.
12. Turn ignition key to OFF position and wait a few seconds.
13. Start the engine and release the parking brake.
14. Let the vehicle run at idle in 1st gear, with the park brake released, while someone is sitting on the vehicle holding the brakes.

NOTE

The suspension will inflate when idling with somebody seated on the vehicle after learning the suspension.

15. Ensure the ACS suspension works properly.

WARRANTY

Submit a warranty claim using the following information.

For claiming procedure, refer to the online *Dealer/Distributor Warranty Guide*.



With BOSSWeb

CLAIM DETAILS	
Product Line	Roadster
Unit Model Year	2025
Campaign/Bulletin/Description	2 / 2025-2 / SUSPENSION LEARNING
<p>*Action</p> <p>Inspect Repair</p> <p style="text-align: center;"> <input type="checkbox"/> <input checked="" type="checkbox"/> </p>	
Total Labor Time Paid	0.3 hour
Expiration Date	April 30, 2027

With Warranty On Demand

CLAIM DETAILS	
Claim Type	Unit Campaign
Serial Number	Enter Serial Number
Warranty Campaign	Select <i>SUSPENSION LEARNING / BULLETIN 2025-2 / 3WV-2025-0002</i> from the drop-down list
Date of Repair	Repair date
Total Labor Time Paid	0.3 hour
Expiration Date	April 30, 2027