



PERSONAL SERVICE LAB

MASTERS OF CARE

Grecale GranTurismo Memory Seat Module

DATE: March 11, 2025

This Technical bulletin serves as a guide and provides additional diagnostic info for possible Memory seat and or easy entry anomalies.

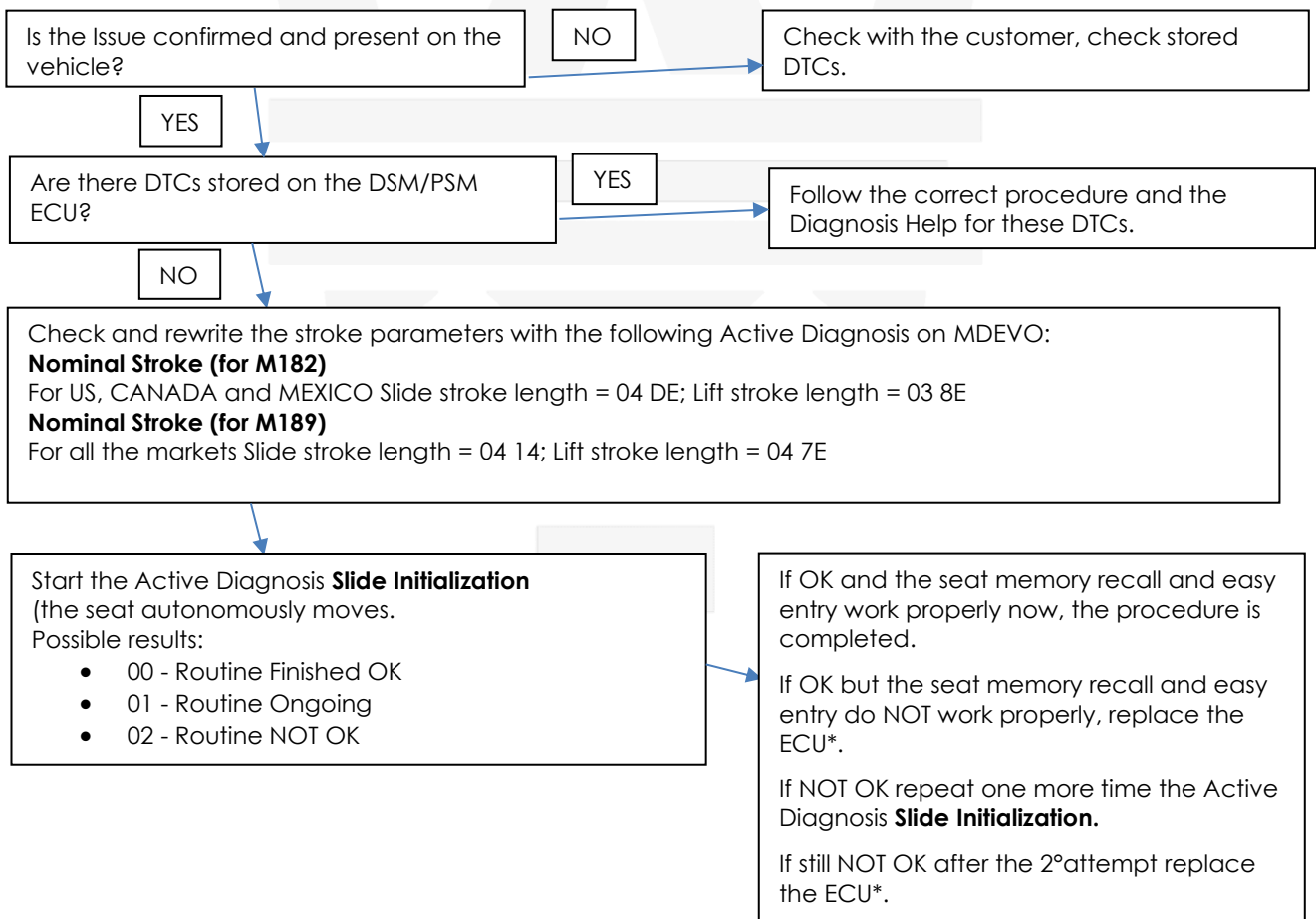
MODELS: M182 Grecale and M189 GranTurismo (All MY).

CUSTOMER CONCERN: Memory seat recall and/or easy entry do not work.

ACTIONS:

Please explain the customer that the issue can be caused by the unwanted activation, by the customer, of the "manual initialization" of the seat. The procedure is activated by quickly operating the seat controls in a defined sequence with the door opened. The procedure could be then interrupted by activating any command and therefore the car remains in an incomplete initialisation state, not allowing the memories and Easy Entry to function.

Suggest the customer not to operate the seat controls in the first 5 seconds from the door opening. Before replacing DSM/PSM ECU, it is mandatory to proceed as in the following, before submitting a warranty claim:



*Remember that the ECU is under PRIOR APPROVAL, therefore in the case it is needed to replace the ECU it is required to open a Blue On Line as Support Request, confirming into the Blue On Line which kind of result you obtained after the Active Diagnosis **Slide Initialization** and attaching a scan report in the final condition of the vehicle.

TECHNICAL SERVICE OPERATIONS

