

Circular Letter

FROM: Maserati TSO

TO: Maserati Network



PERSONAL SERVICE LAB

MASTERS OF CARE

Maserati Tutorship Process Update

DATE: March 6, 2025

We reissue this Circular Letter in order to provide you with the updated list of the components currently under Tutorship process, canceling and replacing any previous communication about the Maserati Tutorship. We kindly ask you to refer to the later, until further notice.

We are pleased to inform you that a new Tutorship process has been defined that will cooperate directly with the suppliers of the main components of Maserati's cars to promptly intercept potential issues, reducing diagnosis times and providing maximum assistance and know-how for the resolution of our clients' cases.

Through the direct support of professional technicians, the Aftersales Tutorship Team with the supervision of the HQ Blue on Line Team will be able to carry out detailed diagnosis on reports coming from the network.

If an intervention on a component under Tutorship is needed (see Tutorship List attached), you will have to create a Blue on Line as a Support Request.

It's important that you accurately follow the instructions that you will receive and do not replace a component without authorization.

The warranty claims will be refused in case of unauthorized replacements. It is also essential to not delete possible errors in case of anomalies on electronic components. In case on-site diagnosis is required, an HQ Flying Doctor will be promptly sent.

Blue on Line reports need the utmost completeness of information (including Parameters, Errors, Videos, Images, etc.) in order to clearly define the fault and let the Team act effectively.

The Aftersales Tutorship Team, with your cooperation, will be able to accelerate the Blue on line management process and the new anomalies diagnosis and offer solutions available for the entire authorized network in a short time.

Please do not hesitate to contact us for any questions you may have.

Kind regards,

TECHNICAL SERVICE OPERATIONS

TUTORSHIP COMPONENTS LIST

MODEL	MY (From→To)	CCD	COMPONENT	SUPPLIER
GHIBLI	21→25	57850079	ECU RADIO	HARMAN
QUATTROPORTE	21→25	56850079	ECU RADIO	HARMAN
LEVANTE	21→25	61850079	ECU RADIO	HARMAN
MC20	22→25	40850079	ECU RADIO	HARMAN
MC20 CIELO	23→25	41850079	ECU RADIO	HARMAN
GRECALE	23→25	82850079	ECU RADIO	HARMAN
GRANTURISMO	24→25	89850079	ECU RADIO	HARMAN
GRANCABRIO	24→25	90850079	ECU RADIO	HARMAN
GRECALE	23→25	82310067	AUTOMATIC GEARBOX WIRING	APTIVE
GRECALE	23→25	82430161	RH PARKING BRAKE SYSTEM WIRING	APTIVE
GRECALE	23→25	82430162	LH PARKING BRAKE SYSTEM WIRING	APTIVE
GRECALE	23→25	82820140	DC/DC CONVERTER CONNECTION CABLE TO BATTERY	APTIVE
GRECALE	23→25	82860001	ENGINE COMPARTMENT WIRING HARNESS	APTIVE
GRECALE	23→25	82860010	DASHBOARD CABLE	APTIVE
GRECALE	23→25	82860012	RH. FRONT DOOR CABLE	APTIVE
GRECALE	23→25	82860013	LH. FRONT DOOR CABLE	APTIVE
GRECALE	23→25	82860014	RH. REAR DOOR CABLE	APTIVE
GRECALE	23→25	82860015	LH. REAR DOOR CABLE	APTIVE
GRECALE	23→25	82860052	RH FRONT DOOR PANEL WIRING HARNESS	APTIVE
GRECALE	23→25	82860053	LH FRONT DOOR PANEL WIRING HARNESS	APTIVE
GRECALE	23→25	82860054	RH REAR DOOR PANEL WIRING HARNESS	APTIVE
GRECALE	23→25	82860055	LH REAR DOOR PANEL WIRING HARNESS	APTIVE
GRECALE	23→25	82860056	TRUNK BONNET CABLES	APTIVE
GRECALE	23→25	82860070	FRONT BUMPER WIRING	APTIVE
GRECALE	23→25	82860078	REAR CABLE	APTIVE
GRECALE	23→25	82860081	CENTRAL CONSOLE CONNECTION WIRING	APTIVE
GRECALE	23→25	82860124	BRIDLE CABLES ADDITIONAL DASHBOARD	APTIVE
GRECALE	23→25	82860125	SET OF CABLES FOR ADDITIONAL INSTRUMENT PANEL	APTIVE
GRECALE	23→25	82860126	CONSOLE BEZEL CABLE	APTIVE
GRECALE	23→25	82860127	ISB MODULE CONNECTION CABLE	APTIVE
GRECALE	23→25	82912007	REAR PARKING SENSORS CABLE	APTIVE
GRECALE	23→25	82926011	LOCK CABLE	APTIVE
MC20	22→25	40310060	COMPLETE AUTOMATIC GEARBOX	TREMEC
MC20	22→25	40310147	CONTROL UNIT GEARBOX	TREMEC
MC20	22→25	40310150	COMPLETE GEARBOX OIL FILTER CAP	TREMEC
MC20	22→25	40310151	TRANSMISSION OIL DELIVERY CAP	TREMEC
MC20	22→25	40310152	TRANSMISSION OIL DELIVERY CAP GASKET	TREMEC
MC20	22→25	40310153	TRANSMISSION OIL DRAIN CAP	TREMEC
MC20	22→25	40310154	TRANSMISSION OIL DRAIN CAP GASKET	TREMEC
MC20	22→25	40310155	GASKET FOR GEARBOX OIL SUMP	TREMEC
MC20	22→25	40310156	SCREW FOR COMPLETE GEARBOX OIL SUMP	TREMEC

MC20	22→25	40310157	GEAR OIL FILTER CARTRIDGE	TREMEC
MC20	22→25	40310142	GEARBOX OIL SUMP SUCTION FILTER	TREMEC
MC20	22→25	40310068	COMPLETE GEARBOX OIL SUMP	TREMEC
MC20	22→25	40310168	GEARBOX LH FLANGE KIT	TREMEC
MC20 Cielo	23→25	41310060	COMPLETE AUTOMATIC GEARBOX	TREMEC
MC20 Cielo	23→25	41310147	CONTROL UNIT GEARBOX	TREMEC
MC20 Cielo	23→25	41310150	COMPLETE GEARBOX OIL FILTER CAP	TREMEC
MC20 Cielo	23→25	41310151	TRANSMISSION OIL DELIVERY CAP	TREMEC
MC20 Cielo	23→25	41310152	TRANSMISSION OIL DELIVERY CAP GASKET	TREMEC
MC20 Cielo	23→25	41310153	TRANSMISSION OIL DRAIN CAP	TREMEC
MC20 Cielo	23→25	41310154	TRANSMISSION OIL DRAIN CAP GASKET	TREMEC
MC20 Cielo	23→25	41310155	GASKET FOR GEARBOX OIL SUMP	TREMEC
MC20 Cielo	23→25	41310156	SCREW FOR COMPLETE GEARBOX OIL SUMP	TREMEC
MC20 Cielo	23→25	41310157	GEAR OIL FILTER CARTRIDGE	TREMEC
MC20 Cielo	23→25	41310142	GEARBOX OIL SUMP SUCTION FILTER	TREMEC
MC20 Cielo	23→25	41310068	COMPLETE GEARBOX OIL SUMP	TREMEC
MC20 Cielo	23→25	40310168	GEARBOX LH FLANGE KIT	TREMEC
MC20	22→25	40940001	COMPLETE RH ELECTRIC SEAT	SABELT
MC20	22→25	40940002	COMPLETE LH ELECTRIC SEAT	SABELT
MC20	22→25	40940003	RH COMPLETE MECHANICAL SEAT	SABELT
MC20	22→25	40940004	LH COMPLETE MECHANICAL SEAT	SABELT
MC20	22→25	40941082	FRONT SEAT BACK ADJUSTMENT KEY	SABELT
MC20	22→25	40938007	RH OUTER CARTER FOR PASSENGER SEAT	SABELT
MC20	22→25	40938008	LH OUTER CARTER FOR PASSENGER SEAT	SABELT
MC20	22→25	40938009	RH OUTER CARTER FOR DRIVER SEAT	SABELT
MC20	22→25	40938010	LH OUTER CARTER FOR DRIVER SEAT	SABELT
MC20	22→25	40938011	PASSENGER SIDE FRONT PROTECTION COVER TRIM	SABELT
MC20	22→25	40938012	DRIVER SIDE FRONT PROTECTION COVER TRIM	SABELT
MC20	22→25	40938013	PASSENGER SEAT SEATBACK UPPER CARTER	SABELT
MC20	22→25	40938014	DRIVER SIDE SEATBACK UPPER CARTER	SABELT
MC20	22→25	40938015	PASSENGER SIDE SEATBACK RH CARTER	SABELT
MC20	22→25	40938016	PASSENGER SIDE SEATBACK LH CARTER	SABELT
MC20	22→25	40938017	DRIVER SIDE SEATBACK RH CARTER	SABELT
MC20	22→25	40938018	DRIVER SIDE SEATBACK LH CARTER	SABELT
MC20	22→25	40938019	SEAT GUIDES SPACER KIT	SABELT
MC20	22→25	40941007	FRONT SEAT SETTING ECU	SABELT
MC20	22→25	40939001	RH SEAT ADJUSTER SWITCH	SABELT
MC20	22→25	40939002	LH SEAT ADJUSTER SWITCH	SABELT
MC20	22→25	40939003	RH SEAT LUMBAR SUPPORT ADJUSTMENT JOYSTICK	SABELT
MC20	22→25	40939004	LH SEAT LUMBAR SUPPORT ADJUSTMENT JOYSTICK	SABELT
MC20	22→25	40939005	BACKREST RECLINER MOTOR	SABELT
MC20 CIELO	23→25	41940001	COMPLETE RH ELECTRIC SEAT	SABELT
MC20 CIELO	23→25	41940002	COMPLETE LH ELECTRIC SEAT	SABELT
MC20 CIELO	23→25	41940003	RH COMPLETE MECHANICAL SEAT	SABELT
MC20 CIELO	23→25	41940004	LH COMPLETE MECHANICAL SEAT	SABELT
MC20 CIELO	23→25	41941082	FRONT SEAT BACK ADJUSTMENT KEY	SABELT
MC20 CIELO	23→25	41938007	RH OUTER CARTER FOR PASSENGER SEAT	SABELT

MC20 CIELO	23→25	41938008	LH OUTER CARTER FOR PASSENGER SEAT	SABELT
MC20 CIELO	23→25	41938009	RH OUTER CARTER FOR DRIVER SEAT	SABELT
MC20 CIELO	23→25	41938010	LH OUTER CARTER FOR DRIVER SEAT	SABELT
MC20 CIELO	23→25	41938011	PASSENGER SIDE FRONT PROTECTION COVER TRIM	SABELT
MC20 CIELO	23→25	41938012	DRIVER SIDE FRONT PROTECTION COVER TRIM	SABELT
MC20 CIELO	23→25	41938013	PASSENGER SEAT SEATBACK UPPER CARTER	SABELT
MC20 CIELO	23→25	41938014	DRIVER SIDE SEATBACK UPPER CARTER	SABELT
MC20 CIELO	23→25	41938015	PASSENGER SIDE SEATBACK RH CARTER	SABELT
MC20 CIELO	23→25	41938016	PASSENGER SIDE SEATBACK LH CARTER	SABELT
MC20 CIELO	23→25	41938017	DRIVER SIDE SEATBACK RH CARTER	SABELT
MC20 CIELO	23→25	41938018	DRIVER SIDE SEATBACK LH CARTER	SABELT
MC20 CIELO	23→25	41938019	SEAT GUIDES SPACER KIT	SABELT
MC20 CIELO	23→25	41941007	FRONT SEAT SETTING ECU	SABELT
MC20 CIELO	23→25	41939001	RH SEAT ADJUSTER SWITCH	SABELT
MC20 CIELO	23→25	41939002	LH SEAT ADJUSTER SWITCH	SABELT
MC20 CIELO	23→25	41939003	RH SEAT LUMBAR SUPPORT ADJUSTMENT JOYSTICK	SABELT
MC20 CIELO	23→25	41939004	LH SEAT LUMBAR SUPPORT ADJUSTMENT JOYSTICK	SABELT
MC20 CIELO	23→25	41939005	BACKREST RECLINER MOTOR	SABELT