 Connection offline

## Vehicle-specific service

<b>Topic</b>	91 PSS Reversing camera - rear corner view cannot be activated via the MMI
<b>Market area</b>	United States 444 Volkswagen of America, Inc. (6444)
<b>Brand</b>	Audi
<b>Transaction No.</b>	2077066/1
<b>Level</b>	EH
<b>Status</b>	Released for publishing
<b>Release date</b>	Feb 26, 2025

## Vehicle data

### Q4 e-tron, and Q4 Sportback e-tron

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F4*	2025	A		*	*	*

#### Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
WA1	*	FZ	*	S	P	000001	999999		

#### PR numbers

<b>PR numbers</b>
?:with KA2

#### Control units

Diagnostic address	Software part number	Software version	Hardware part number	Hardware version
0019 - Data Bus OBD Interface	*1EE*.937.012.A*	0254	*	*

## Documents

<b>Document name</b>
<a href="#">master.xml</a>

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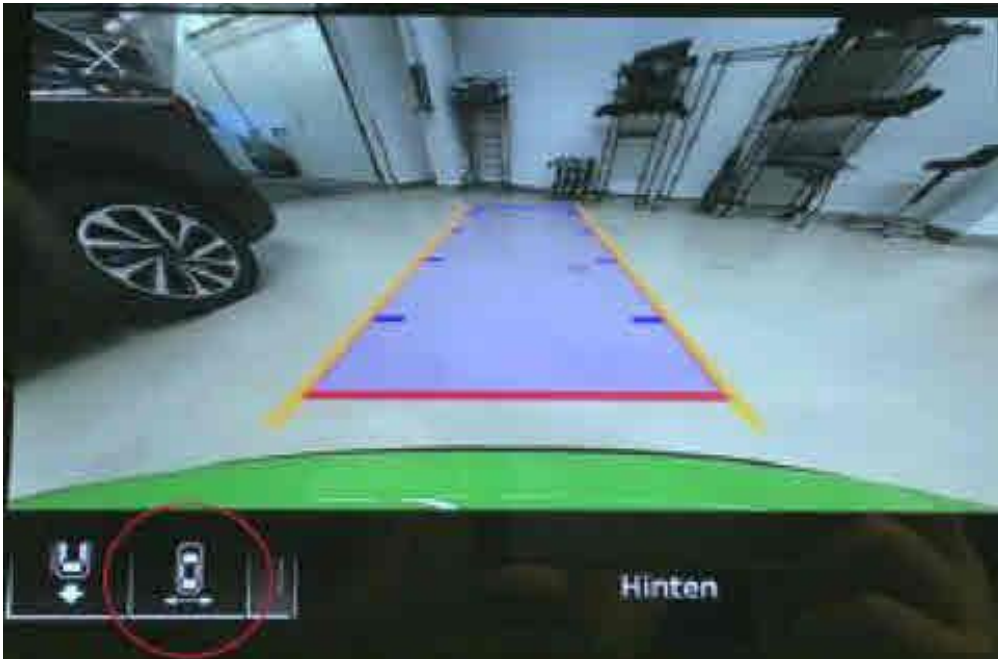
## Condition

**This bulletin applies to MY25 Q4 vehicles only.**

### Customer states:

The reversing camera view cannot be changed via the MMI. The rear corner view cannot be activated.

Please compare the complaint to the attached image.



### Workshop findings:

The complaint can be reproduced.

## Technical Background

Software issue. The soft keys shown have no function and should not appear in the reversing camera view.



**There are no issues with the reversing camera system. All functions offered by Audi are available.**

## Production Solution

With software ME5.4 in ICAS, Data Bus On Board Diagnostic Interface, J533 (address word 0019) from week 06/2025 onwards.

## Service

1. Explain to the customer that this matter is being reviewed, and you will be advised if any action is determined to be needed. A result should be available by the end of the 2nd quarter of 2025 (subject to change) and that no repairs are necessary at this point.

2. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*).

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2077066**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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